

Making Difficult Conversations, Safe Conversations

Presented by
Lorie Reichel-Howe



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CONVERSATIONS
in the WORKPLACE

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You know you're facing a difficult conversation when any one of the following occurs:

- The actions of someone _____ you or others.
- When _____ expectations, missed _____, or communication _____ exist.
- When _____, perspectives, or _____ differ.
- Anytime you feel _____ will occur.

Three conflict triggers:

1. Unmet _____
2. Blocked _____
3. Anytime you feel _____ or devalued

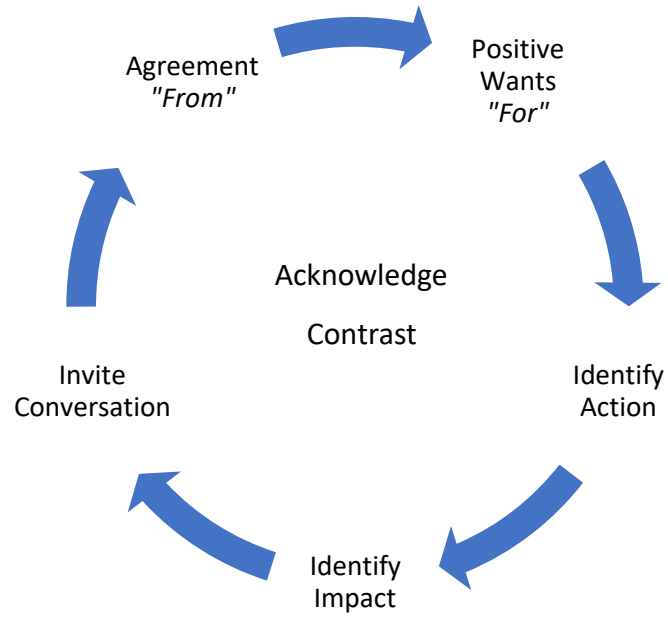
Instinctive responses to conflict:

1. _____
2. _____
3. _____

Three common forms of workplace fighting:

1. _____
2. _____
3. _____

Safe Conversations Framework



Lorie Reichel-Howe

Lorie is founder of Conversations in the Workplace. She equips managers, teams, and business professionals to have “Safe Conversations” – transformative dialogue that uncovers hidden workplace issues. Whether addressing challenging team dynamics, mismanaged expectations, cultural insensitivity, or good old-fashioned bad behavior, “Safe Conversations” foster greater innovation, inclusion, and collaboration within organizations.



With over 20 years of experience in leadership development and relationship management, Lorie is passionate about equipping leaders with the skills to create and maintain a culture of respect and accountability.

Lorie is a professional mediator and leadership communication coach. She has supported organizations such as Pinterest, SYGMA, SHRM, PIHRA, HR.com, Women in Technology International, Los Angeles Women’s Leadership Conference, Girl Scouts of Greater Los Angeles, Santa Clara Superior Court, San Jose State University, Santa Clara County Office of Education and many more.

Connect with Lorie

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