FREE WEBINAR

Wednesday, September 15, 2021 | 10:30 AM – 12:00 PM

Part 41: How to Have Meaningful Conversations
About the COVID-19 Vaccine

SEPTEMBER 15 - WHAT WE WILL COVER

Whether you are talking with participants, family, friends or colleagues, empathetic listening is a skill that facilitates meaningful conversation. Now that discussions about vaccination and testing are necessary and urgent because of state mandates we can learn from experienced health professional partners how to communicate with empathy and tolerance while supporting our need for "psychological PPE" during this unprecedented time.

HOST

Lydia Missaelides, MHA, Executive Director, Alliance for Leadership and Education

PRESENTERS

Keith Chartier MPH, Associate Executive Director at Health Services Advisory Group (HSAG), the Medicare Quality Innovation Network-Quality Improvement Organization for Arizona and California

Claudia Kinsella, MSN, RN, RN-B-C, Quality Improvement Specialist at HSAG

Karen Schindler, PT, Senior Clinical Improvement Advisor at HSAG

FEES

CAADS MEMBERS: No Charge   **NON MEMBERS:** Registration fee waived

HOW TO REGISTER

Registration includes access to the webinar for each attendee/email address registered. CAADS keeps one primary contact and we send information to that one individual. However, during this time and with centers that have staff working remotely, we encourage you to share this registration link with YOUR CENTER STAFF that you feel would benefit from listening to this webinar. **Use this link to register:** https://attendee.gotowebinar.com/register/5485886141120895758

Internet connection and computer speakers / microphone OR access to a telephone for the audio presentation is required.

NOTE: Log in early! With the growing number of individuals needing to telecommute, please be patient and understand that both telephone and WiFi lines are being overloaded during the shelter in place order. If you can't login, try and try again or just call in with your telephone. If you are still having issues, please reach out to "GoToWebinar" customer service at 1-800-263-6317.