



February 10, 2021
10:30 am - 12:00 pm

The Covid-19 Vaccination Rollout and Adult Day Services



Made possible by a grant from
Archstone Foundation



Feb. 03, 2021 Webtalk Evaluation: 4.7

- 1) Having CBAS centers help in vaccination efforts is a great idea.
- 2) As always, very informative and practical. Kudos to all panelists.
- 3) Very helpful webinar. I have more questions now that I know more. I eagerly wait for the next one.
- 4) Thanks to the wonderful panel and their endless ideas on how to keep the vaccinations and documentation process productive.
- 5) We learn some tips and we also learned about the barriers faced by other counties and how they are working to help our community.
- 6) When other centers have success setting up a clinic for participants, please share!!!
- 7) Great way to collaborate for best practices
- 8) Excellent practical recommendations from providers.

- 9) I appreciate these informative Webinars, especially these recent ones about the Covid vaccine for our communities, the people/families we serve, and our associates. Thank you so much!
- 10) I like that the topics are always relevant!
- 11) It was a very interesting and insightful webinar. Thank you.
- 12) It's very helpful, thank you!
- 13) Looking forward to getting more education about the vaccine from such a great panel next week!
- 14) Really like to have the contact person's phone number or email address to set up a date for my center to give a vaccination to our participants
- 15) Thank you for another really informative webinar. The content definitely will help me with addressing participant and family concerns.
- 16) Thank you to the presenters. Very useful tips!

Approximately 60% or 190 respondents

Are you discussing the need for Covid-19 vaccination with your participants or caregivers?

Poll Results (single answer required):



1/06

48

23

14

11

4

How many participants do you estimate will be vaccinated, including those who have already had one dose?

Poll Results (single answer required):

All are interested	8%
Most but not all	65%
Fewer than than 50%	14%
25% or less	5%
I am unable to estimate at this time	8%

1/06

14

70

11

5

What do you hear about the reasons people want to get vaccinated?

Poll Results (multiple answers allowed):



1/06

89

71

58

51

What do you hear are the reasons for hesitancy to get vaccinated?

Poll Results (multiple answers allowed):

1/06



40

64

29

34

8

How might centers be the most helpful in supporting Covid-19 vaccination?

Poll Results (single answer required):

1/06

Provide clear information in preferred language	28%
Listen to questions and concerns and offer facts	16%
Help set up appointments at vaccination locations	23%
Offer the center for a vaccination clinic	29%
Help provide or arrange transportation to get vaccination	4%

81

72

59

51

47

How confident do you feel in your understanding of vaccine benefits and risks?

Poll Results (single answer required):





Vaccinate ALL 58

Together we can end the pandemic.

COVID-19 Vaccines: Steps for Success



CDSS

KIM JOHNSON
DIRECTOR

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES
COMMUNITY CARE LICENSING DIVISION
ADULT AND SENIOR CARE PROGRAM

FEBRUARY 10, 2021 10:30 AM-12:00PM



Speakers

Ley Arquisola, RN MSN

Deputy Director (Acting)
Community Care Licensing

Louise Aronson, MD, MFA

Professor, Division of Geriatrics,
University of California, San Francisco
Clinical Lead, SFDPH Senior Hub

Vicki Smith, PhD

Program Administrator,
Adult and Senior Care Program
Community Care Licensing

Janice Hoffman, PharmD, CGP, EdD

President-Elect, CALTCM
Associate Professor, College of Pharmacy
Western University of Health Sciences

Today's Objectives

- Understand the current timeline for vaccination tiers and allocation
- Improve your vaccination education and support strategy using the latest information from this call
- Distinguish between COVID-19 symptoms and after-vaccine symptoms
- Develop side effect monitoring plans for staff and participants

Agenda

- Vaccine Clinic Preparedness
- After-Vaccination Symptoms
- Vaccine Timeline Updates
- Questions and Answers



Roles of Departments and Advisory Groups

- **Department roles**
 - CA Dept of Social Services (DSS) Community Care Licensing
 - CA Department of Public Health (CDPH)
- **Community Vaccine Advisory Committee**
<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Community-Vaccine-Advisory-Committee.aspx>
- **Drafting Guidelines Work Group**

Update on Vaccine Distribution and Tiers

Who is getting vaccinated now

Phase 1A

NOW VACCINATING

- Healthcare workers
- Long-term care residents

Phase 1B

NOW VACCINATING AS SUPPLIES ALLOW

- Individuals 65 and older
- Sector populations:
 - Education and childcare
 - Emergency services
 - Food and agriculture

The Workgroup reaffirmed prior recommendations from CDPH

Source: Feb 3, 2021 Community Vaccine Advisory Committee

1. Phase 1a: Complete immunization of the healthcare workforce and long-term care facilities.
2. Phase 1b Tier 1: Immunize individuals age 65 years and older or working in the essential sectors of agriculture and food, education and childcare, or emergency services.
3. The Drafting Guidelines Workgroup continues to strongly emphasize equity in its recommendations and in the implementation of immunization against COVID-19.

In response to the updated proposal, the Drafting Guidelines Workgroup recommends:

The next group includes but is not limited to:

- Individuals 16 -64 years with underlying serious medical conditions or disabilities that increase their risk of developing severe COVID-19 .
 - Applies only to settings, such as health systems or other clinics (but not mass clinics or other local health department clinics) where underlying conditions or disabilities can be verified through access to medical records.
 - The qualifying health conditions and disabilities need to be defined with sufficient specificity that eligibility for the Phase can be determined when patients request an appointment for the vaccine .*
 - Implementation plans should include outreach and assistance to individuals who have barriers to making appointments for the vaccine or access to vaccine .
 - These groups are prioritized after Phase 1b, Tier 1 due to their large numbers and comparative aggregate risk of severe outcomes.
 - An alternative proposal limiting eligibility to individuals with multiple (e.g., more than 3) underlying medical conditions was also raised for discussion.
- Local health departments emphasized their crucial role in immunizing residents in local correctional facilities and homeless shelters

Regional Center Letters

Department of Developmental Services has issued three letters:

1. Direct service employees

https://www.dds.ca.gov/wp-content/uploads/2021/01/COVID-19VaccinePhase1ALetter_DirectServiceEmployees_01132021.pdf

2. Family caregivers of people with Intellectual and Developmental Disabilities

https://www.dds.ca.gov/wp-content/uploads/2021/01/COVID-19VaccinePhase1ALetter_FamilyMembers_01132021.pdf

3. Regional center employees

https://www.dds.ca.gov/wp-content/uploads/2021/01/COVID-19VaccinePhase1ALetter_RCEmployees_01132021.pdf

<https://www.dds.ca.gov/corona-virus-information-and-resources/vaccine-testing/>

- Licensed Residential Care Facilities for the Elderly
- Adult Residential Facilities

Residential Care Vaccination Update

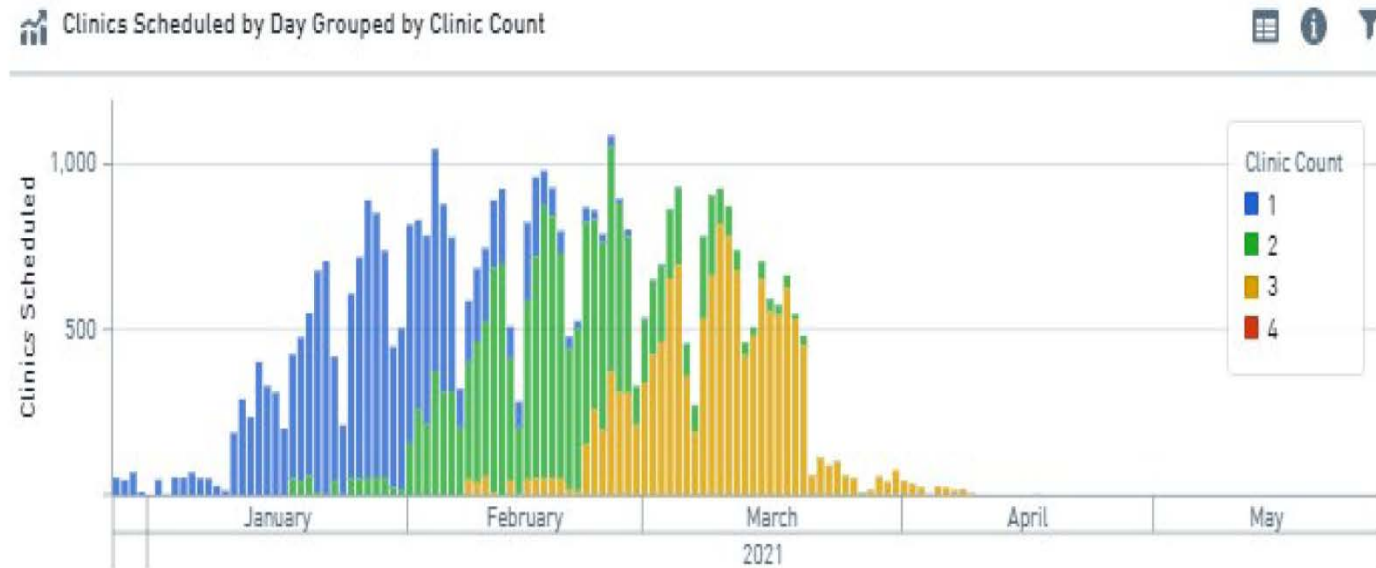
Progress!

- CVS and Walgreens
 - Have scheduled most facilities
 - Have delivered at least 1 dose to many facilities

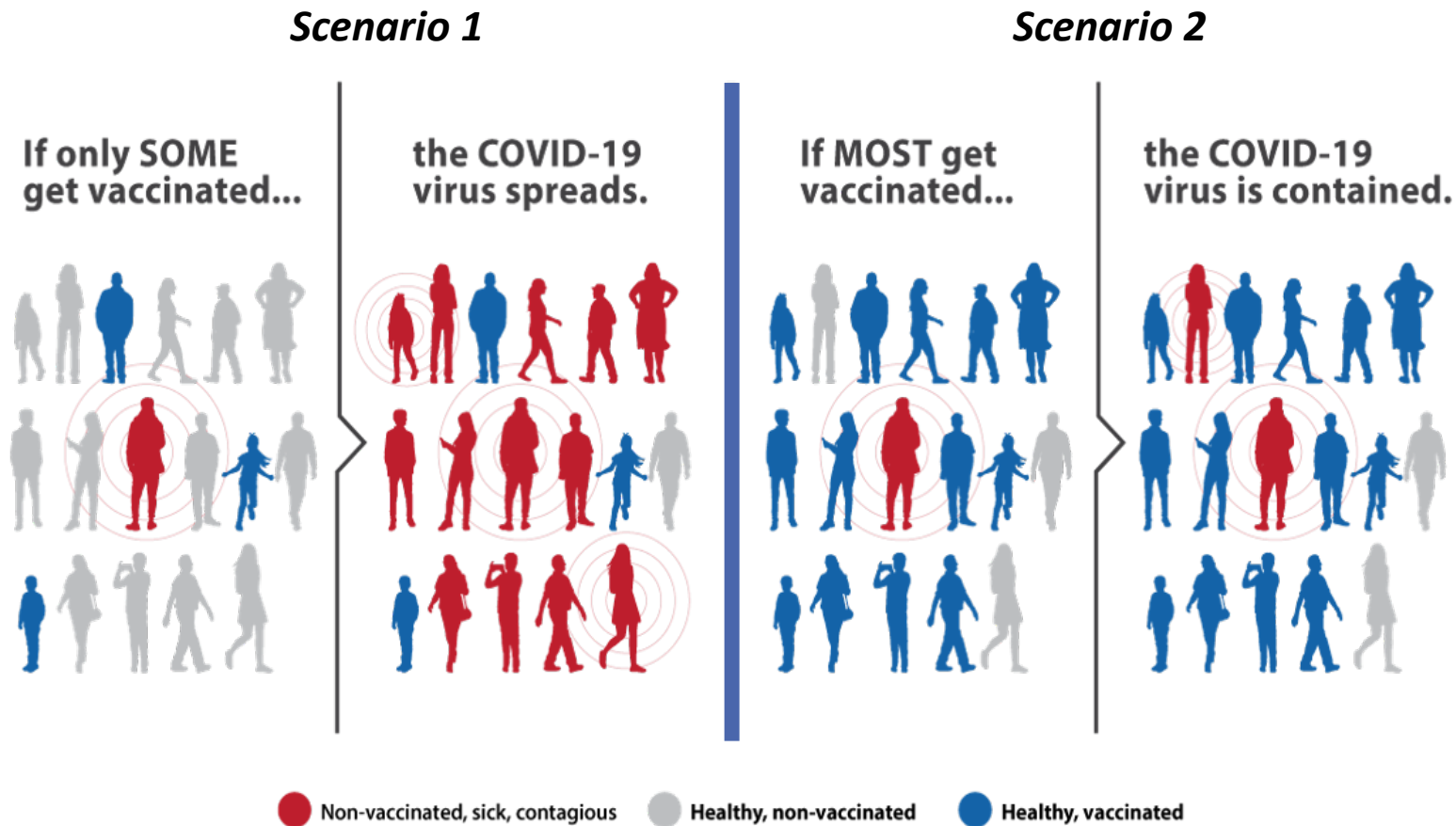
How do they handle new residents or staff?

What to do about those who are unvaccinated?

Implications for visits, dining, activities



Why Vaccination Numbers Matter





Vaccine Side Effects

Vaccine Side Effects

- Occur within the first 3 days of vaccination
 - Day 1= Day of vaccination
- Should resolve within 1-2 days
- More frequent and severe following the second dose and among people younger than 55 years old
- **Side effects are a positive sign! They indicate that the immune response is working!**

Most Common Vaccination Side Effects

In younger people

- None
- Sore arm
- Fatigue
- Headaches
- Body aches
- Fever
- Stomach Upset

In older people

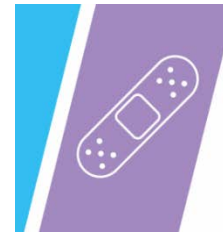
- None
- Sore arm
- Fatigue

Fevers

- Short-lived mild to high
- Fever = temperature of 100.0°F or higher
 - Staff with fevers should be excluded from work and evaluated

Report Side Effects!

- Use [V-safe](#) to report ANY signs and symptoms to the CDC
- To sign up for v-safe, follow instructions on v-safe information sheet given during vaccination clinic



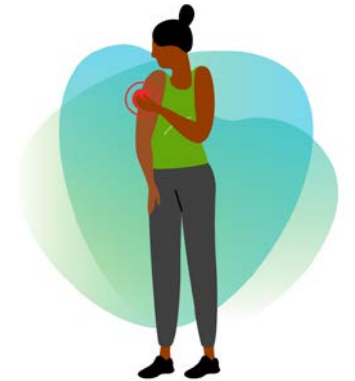
Staffing Plan

- Tell staff about side effects and how to handle them
- Develop a strategy to provide timely assessment of staff with symptoms
- Offer paid sick leave for staff with symptoms to remove barriers in reporting
- Have a back-up plan for staffing if staff call in sick (especially after 2nd shot)

After-Vaccination Symptoms

Side Effects or COVID-19?

- **Vaccine ONLY:**
 - Local pain swelling, allergic reaction (within minutes)
- **COVID-19 ONLY:**
 - Cough, shortness of breath, runny nose, sore throat, loss of taste or smell
- **Both:**
 - Fever, fatigue, headache, chills, muscle aches, joint aches



After-Vaccination Monitoring

- Make a side-effect monitoring plan
- Check in and follow up with participants/caregivers to
- Why?
 - To decide if symptoms are: vaccine side effects, COVID-19, or unclear (could be either)
 - To avoid unnecessary testing or quarantine if they don't have COVID-19
 - To keep people with COVID-19 from giving it to others



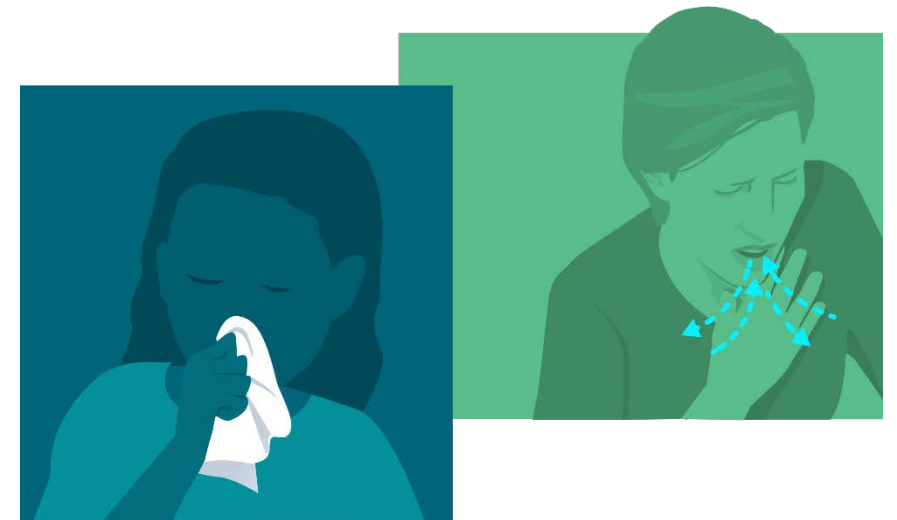
Positive COVID-19 Test = COVID-19

- A positive COVID-19 test is **NOT** from the vaccine
- Only a person who has COVID-19 will test positive for COVID-19!



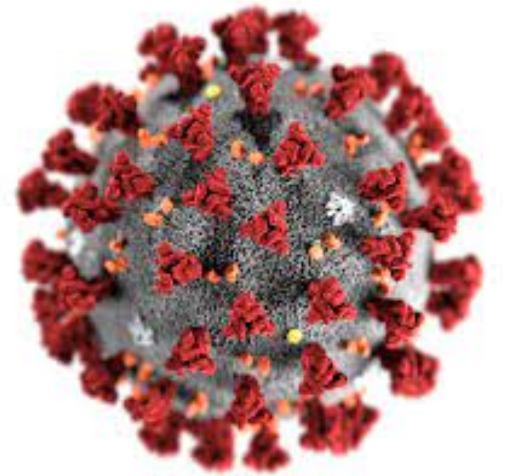
COVID-Only Symptoms

- Cough, shortness of breath, runny nose, sore throat, loss of taste or smell
 - Enact usual COVID-19 protocol
 - Isolate
 - Full PPE for contacts
 - COVID-19 test
 - Staff:
 - Cannot work
 - Must get tested



Is it COVID-19 or a Vaccine Side Effect?

- Fever, fatigue, headache, chills, muscle aches, joint aches
- You can't tell at first!
- Participants:
 - Quarantine and monitor
 - Consider PPE and COVID-19 testing
 - If symptoms are gone in 2 days
 - Resume normal activity once symptom free for 24 hours
- Staff:
 - Can work IF no fever, feel well enough, willing & no COVID-only symptoms



Vaccination & transmissibility

Things to consider in planning for recongregating protocols

Need for continued safety measures even after vaccination

Can a facility mandate vaccination as a condition to receive in person services?

Can a facility mandate staff receive a vaccination?

TB test is required prior to admission to ADP and ADHC – how does that work with Covid Vaccine?

Consent (Assent) & Record Keeping

What You Need To Do

(if you are hosting an on-site clinic)

- Consent (or Assent):
 - CDC says verbal consent (or assent) is sufficient
 - BUT we need to know/track who gets vaccinated
- Record Keeping:
 - Walgreens/CVS forms getting better BUT
 - Small print
 - Personal health questions
 - Can use simpler form
 - California is NOT participating in data sharing with the federal government



Consent Forms

- Don't let the forms scare you!
- Each has the same 4 parts
 - Your Name/ Facility
 - Consent for Vaccine
 - Health and Safety
 - Insurance

Examples of the

- Current [Walgreens Consent Form](#) (as of 1/5/2021)
- Current [CVS consent form](#) (as of 1/5/2021)

Simpler Consent Forms

- For record keeping
 - [CALTCM](#) has an easy-to-use form
- Work with your [regional center](#)
- Consider whether you want/need health information:

1. Do you feel sick today?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> I don't know
2. Do you have COVID-19?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> I don't know
3. Have you been treated with antibody therapy for COVID-19 (monoclonal antibodies or convalescent plasma)?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> I don't know
4. Do you have any health conditions, such as heart disease, diabetes, asthma, or are you immunocompromised? If yes, please list: _____	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> I don't know
5. Do you have a history of anaphylaxis or have you ever had an allergy or reaction to vaccines, injectable therapy, or anything else (food, medicine, latex, polyethylene glycol, etc), including fainting or feeling dizzy? If yes, please provide details: _____	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> I don't know
6. Have you ever had a seizure disorder for which you are on seizure medication(s), a brain disorder, Guillain-Barré syndrome (a condition that causes paralysis) or other nervous system problem?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> I don't know
7. Have you received any vaccines in the last four weeks? If so, what and when? _____	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> I don't know
8. For women: Are you pregnant or considering becoming pregnant in the next month?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> I don't know

IM and Intranasal Form

COVID-19 Vaccine Consent Form

Section 1: Information about Person to Receive Vaccine (please print)

RESIDENT'S NAME (Last)	(First)	(M.I.)	RESIDENT'S DATE OF BIRTH	
HEALTH CARE POWER OF ATTORNEY / LEGAL GUARDIAN NAME (Last) (First) (M.I.)			month	day
			year	RESIDENT'S AGE
			RESIDENT'S GENDER	
			M / F	
CITY			GUARDIAN DAYTIME PHONE NUMBER:	
STATE				
ZIP				
RESIDENT'S PRIMARY CARE PROVIDER'S NAME (Last Name and Credential, First Name)				
FACILITY NAME			ROOM NUMBER	

Section 2: Screening for Vaccine Eligibility

Please mark YES or NO for each question.

1. Has this person been confirmed to have had the COVID-19 virus? YES ☐ NO ☐

2. Has this person been vaccinated with the COVID-19 vaccine? YES ☐ NO ☐

If yes to #2 above, there are two kinds of COVID-19 vaccine. Your answers to the following questions will help us know which of the two kinds of vaccine your person can get.

Vaccine Brand (Pfizer or Moderna): _____

Date given: month _____ day _____ year _____

Section 3: Consent

I have read or had explained to me the Vaccine Information Statement (VIS) for the COVID-19 vaccine and understand the risks and benefits.

☐ I GIVE CONSENT to the _____ NAME OF ORGANIZATION CONDUCTING CLINIC and its staff for my person named at the top of this form to be vaccinated with this vaccine. (If this consent form is not signed, then this person will not be vaccinated)

☐ I DO NOT GIVE CONSENT to the _____ NAME OF ORGANIZATION CONDUCTING CLINIC and its staff for this person named at the top of this form to be vaccinated with this vaccine.

Signature / Printed Name of Health POA or verbally acknowledged by licensed staff (sign & print name & credentials)

Date: month _____ day _____ year _____

Pharmacy Roles & Communication

Working with local pharmacies

Pharmacy access to vaccine not yet clear

Try to partner to host a vaccine clinic at the center

>10 Days Before Vaccination Clinic

- Establish point of contact to talk with pharmacy and plan clinic
- Identify vaccine clinic area
 - Plan according to space requirements
- Collect information needed by pharmacies
 - e.g., Number of residents and staff getting vaccinated
- Establish a process for tracking who will be vaccinated
- Plan the logistics of consent
 - e.g., Print Emergency Use Authorization (EUA) fact sheet



Insider Tips

Emails

- Check your junk folder
- Note: the CVS email may come from Omnicare
- You must respond when offered a date or the pharmacy will think you do not want that date – hint: if they offer 3 dates, you need to accept them all

Vaccine Orders

- Do NOT overestimate
- By California rules, you CANNOT vaccinate family members, friends, etc.

Vaccine Clinic Day

DAY OF

- Print roster of participants and staff receiving vaccine
- Assign staff to transport persons in care

DURING

- Ensure masking and physical distancing
- Assign staff to clinic area to assist pharmacy staff

After Your Vaccine Clinic

- Monitor persons in care for side effects
- Make a plan for anyone who missed a dose because they were sick or hospitalized
- Prepare for clinic 2
 - Identify those receiving dose 1 and those receiving dose 2

Helpful Vaccine Clinic Information

AHCA/NCAL Communications Toolkit

- Vaccine clinic checklist
- Communicating the importance of getting vaccinated

AFTER VACCINE SYMPTOMS

- CDC: staff who are symptomatic
- CDC: managing residents who are symptomatic



Questions?

DSS Community Care Licensed facilities that have additional questions, please contact your local [Adult and Senior Care Office](#) or email us at CCLCOVID-19INFO@dss.ca.gov

- To obtain answers to questions on infection prevention and control best practices. Providers now have access to a CCLD helpline to speak to a CCLD clinician.
- Monday-Friday 1-844-538-8766 (Press #7 when prompted) and After business hours, on weekends, and on holidays: 1-833-498-2027

For programs licensed by CDPH, the COVID-19 Hotline: [1-833-4CA-4ALL \(1-833-422-4255\)](tel:1-833-4CA-4ALL)
Monday-Friday 8am-8pm and Saturday-Sunday 8am-5pm



How to Partner with Your Pharmacy to Host a Vaccination Site

Experiences from the Adult Day Services Field

Easter Seals – El Centro

Family Bridges - Oakland

SunnyCal - Rosemead

Easter Seals S. Cal – El Centro (Imperial County)

- Easter Seals is DSS licensed facility serving people with Intellectual and Developmental Disabilities.
 - Age Range 24-57 y.o.
 - 90% monolingual Latino
- Began educating participants and caregivers in December about vaccine and risks/benefits. Repetition helps
 - Zoom classes – family often listened in
 - Handouts dropped off at the home
 - Answered many questions
- As staff members got vaccination, shared their stories
 - Helped ease concerns of family and caregivers

Easter Seals S. Cal – El Centro (Imperial County)

- CVS Pharmacies are long time partners with ESSC
 - Local pharmacist reached out and offered a date for a clinic
 - TIP: If offered a day and time, make it happen! Don't lose opportunity
- Preparation
 - Downloaded consent and registration form from CVS website and dropped off at homes, and sent link, too.
 - Asked to bring completed forms to center, but had extra forms on hand
 - Set-up the facility as requested, for flow and safety
- Day of vaccination clinic
 - Needed 7 staff for 50 participants
 - Assign staff tasks: Check-in; assisters; guides; post-vaccine observers; and train
- Be prepared for the unexpected!

SunnyCal – Rosemead (L.A. County)

- ADHC center serving monolingual Chinese & Vietnamese elders
 - Average age 75-80
- Clinic held Feb. 9 from 12:30 – 3:30 pm
 - Vons/Albertsons Pharmacy
 - Moderna Vaccine
 - Three Immunizers (5 people/15 minute/immunizer) Chinese & Vietnamese speakers!
- Appointments made for 10 people every 15 minutes
- 135 participants, family caregivers, IHSS workers vaccinated
- No adverse reactions

SunnyCal – Rosemead (L.A. County)

Station #1. Check in and waiting area

- Facility staffing needed: (2)
 - ✓ Check eligibility (staff +65+ residents of LA county), completion of consent form and a photocopy of insurance and Medicare info.
 - ✓ Staff to also provide the needed forms

Station #2. Immunization area

- Staffing provided by pharmacy team
 - ✓ Immunization stations needed

Station # 3. Observation area

- Facility staffing needed (1)
 - ✓ Participants must wait 15-30 mins after vaccination

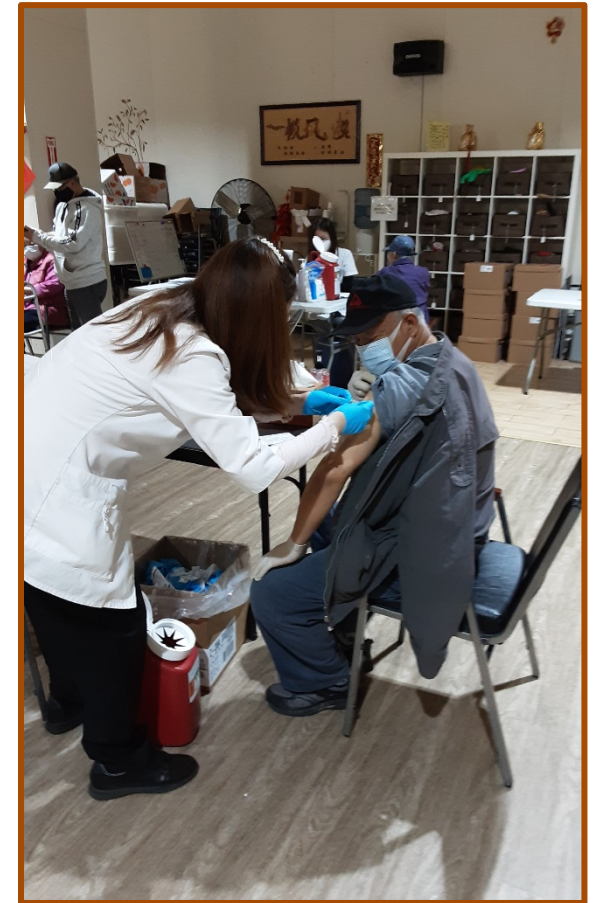
Needed Materials:

1-2 tables for registration area
At least 10 chairs for waiting area
At least 10 chairs for observation area
2 tables (or 1 long table) (for 2 immunization stations)
4 chairs for immunization area (2 per station)
2 trash cans with liner
Copier available to make copies of insurance card (at registration table)

Process:

- Forms provided in advance
 - On arrival, greeted with Temp Check, health questions
 - 8 Staff (PPE, face shields too)
 - Need a lot of help with paperwork!
-
- Some arrived 90 min's early
 - IHSS CGs show paystub
 - Age >65 confirmed
 - Vaccinators willing to go to the car, if requested





Vaccination Clinic - Sunny Cal ADHC
Feb. 9, 2021

PIC•COLLAGE

Family Bridges – Oakland (Alameda County)

- ADHC/CBAS – 2 sites located on ground floor of senior housing
 - Chinese, Korean, Vietnamese elders
 - Monolingual; 75 – 90 years old
- CVS reached out after request and gave only a few days notice
- Preparation
 - Staff called asked each participant to determine interest & create list
 - Called to get info needed to fill out registration and consent form so only signature needed on arrival
 - Set up appointments - 15 minute increments
 - Organized and prepared for 240 participants and IHSS caregivers (2 sites)
 - Planned for 24 staff to assist (12 at each site)
 - Signage and facility set up for 12 people plus staff with distanced seating and tables, following pharmacy instructions for the set-up

Family Bridges – Oakland (Alameda County)

Day of Clinic (Staff must wear PPE)

- No parking lot, so greeter guides people at curb and accompanies to registration desk (2 staff)
- Reg. Desk – 2 staff conduct temp check; screening question & sign form; hand sanitizing
- Other staff accompany to one of 6 distanced chairs in main activity room (large with high ceilings; good ventilation)
- Pharmacist moves down the row with vaccine cart, and asks questions of each. Center RN accompanies and interprets (Pharm. D. is white)
- Participants remain on chairs for 15 min observation (staff have stopwatch)
- Remind participants of side effects; offer flyer; guide back to waiting cars
- Staff sanitize chairs and new group enters and frequently sanitize high traffic areas
- Rotate staff between indoor and outdoor stations to limit exposure

Follow Up

- Staff call to check-in and provide info from CDC in primary language, also mail info.
 - Participants prefer calls so can have a conversation/ask questions
- Dose # 2 clinic will be set up using same appt schedule



Consent Forms & Fact Sheets

Download and copy to provide in advance and on site:

CVS Consent Form

- <https://info.omnicare.com/rs/095-VIX-581/images/COVID%2019%20Vaccine%20Intake%20Fillable%20Consent%20Form.pdf>
 - Provide in advance and make copies for on site

Download and copy to provide on site depending on vaccine provided:

Moderna Fact Sheet

- <https://www.modernatx.com/covid19vaccine-eua/recipients/language-resources>

Pfizer Fact Sheet Use FDA site for languages (next slide)

Multilingual COVID-19 Resources

FDA is responding to the novel coronavirus outbreak.

[CDC COVID-19 Communication Toolkit: For Migrants, Refugees, and Other Limited-English-Proficient Populations](#) in various languages

- Pfizer-BioNTech COVID-19 Vaccine Fact Sheets for Recipients and Caregivers in multiple languages ▼
- Moderna COVID-19 Vaccine Fact Sheets for for Recipients and Caregivers in multiple languages ▼
- 简体中文 (Simplified Chinese) ▼
- 한국어 (Korean) ▼
- Tiếng Việt (Vietnamese) ▼
- Tagalog ▼
- Hmoob (Hmong) ▼
- Af Soomaali (Somali) ▼

<https://www.fda.gov/emergency-preparedness-and-response/coronavirus-disease-2019-covid-19/multilingual-covid-19-resources>

Upcoming ALE webtalks

All webinars are held Wednesday at 10:30 am to Noon, unless otherwise noted

Beginning Feb 17, 2021 Webtalk moves to **every other Wednesday schedule**

Save these dates:

Feb 17, 2021 To Be Announced

Feb 18, 2021 2:00 pm – 3:30 pm - **CDA webinar** on return to center services

Mar 3, 2021 To Be Announced

Mar 17, 2021 To Be Announced

Thought for the Week

“...in order to cultivate resiliency amidst on-going closures, community-based ADCs must be able to identify sources of social, political, and economic capital to support their vulnerable populations who are lacking necessary human capital to thrive amidst the pandemic....it is imperative that policymakers recognize ADCs as “essential” services and support them safely operating and delivering services.”

Tina Sadarangani , Jie Zhong , Paayal Vora & Lydia Missaelides (2021):
“Advocating Every Single Day” so as Not to Be Forgotten: Factors Supporting Resiliency in Adult Day Service Centers Amidst COVID-19-Related Closures, Journal of Gerontological Social Work



Tina Sadarangani, PhD, RN, ANP-BC, GNP-BC
Assistant Professor, New York University