

## California Association for Adult Day Services

#### **CAADS Board Officers**

PRESIDENT Mark Kovalik Among Friends ADHC Center Oxnard

VICE PRESIDENT Corinne Jan, RN, PHN Hong Fook Centers / Family Bridges, Inc. Oakland

TREASURER Kathleen Kolenda Easter Seals Southern California

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IMMEDIATE PAST PRESIDENT Celine Regalia, MSW, MA CCC-SLP Collabria Care

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Barbara Porter, PsyD Rehabilitation Services of Northern California

Dawn Myers Purkey, MSW Yolo Adult Day Health Center Woodland

Lois Sones Community Bridges Elderday Santa Cruz

Anna Swift, LCSW ONEgeneration Adult Daycare Van Nuys

Cheri Taylor Valley Adult Day Services Porterville.

Terri Whitmire, MA Lodi Health Adult Day Services

Stephanie Wilson Triple 'R' Adult Day Programs Sacramento

Vladimir Yepishin GetTogether Adult Day Health Care Torrance

### **Core Purpose**

The purpose of the California Association for Adult Day Services (CAADS) is to inspire, provide leadership and facilitate the success of its members who support and assist people with long-term challenges in realizing their individual potential.

#### **Core Values**

Making a difference through leadership and pioneering actions

- Serving individuals, families, and community with compassion
- Respect for individuality and independence at all stages of life
- Achieving excellence through innovation, creativity, resourcefulness, and change

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> Lydia Missaelides, MHA **Executive Director**

Kathryn Atkinson Director of Membership & Communications

Sherice Dean, MS Education & Events Manager

Phyliss Regino Office Assistant / Bookkeeper

Coni Ricci Office Assistant / Event Registrar

#### **BOARD OF DIRECTORS**

Under the leadership of CAADS President **Mark Kovalik**, the CAADS Board of Directors met five (5) times in 2016, including a two-day joint planning retreat with the Board of the Alliance for Leadership and Education.

CAADS Board Vice President **Corinne Jan** and Executive Director **Lydia Missaelides** continue to serve on the Board of the National Adult Day Services Association (NADSA), and actively participated as members of the NADSA Executive Director Search Committee.

CAADS leadership continues to strengthen alliances and relationships with key policy leaders and decision makers at the federal, state and local levels.

## MANAGED CARE RELATIONSHIPS AND PROGRAMS

- CAADS continued to engage pmpm®
  Consulting Group of WeiserMazars LLP to help CAADS leadership team and members navigate the managed care environment and develop "value proposition" proposals for health plan partners to consider as pilot projects. CAADS Executive Director and Russ Foster also participated in a number of meetings with potential partners interested in furthering the creation of a Clinically Integrated Network of like minded providers.
- Lydia Missaelides met regularly with Managed Care Plans, both in person and telephonically, providing consultation, technical assistance and information about the Community Based Health Home project and results.
- CAADS continued to serve a role as facilitator of communication with the state departments, health plans and providers to solve problems with enrollment, billing, authorizations and more.
- CAADS participated in numerous stakeholder discussions about the California Department of Health Care Services Section 2703 Health Home Program. A direct result of CAADS' efforts and coaching is the pending agreement between CAADS member Collabria Care and Partnership Health Plan to designate Collabria Care as the first CBAS-based Health Home in California, and possibly the United States.

#### **ADVOCACY AND PUBLIC POLICY**

CAADS engaged the services of **Laurel Mildred**, of Mildred Consulting, to work with Executive Director Lydia Missaelides and members in representing our interests from January to June 2016.

Public policy and advocacy focus areas included:

#### Medi-Cal Provider Rate

CAADS joined with the coalition of providers seeking to restore, through the state budget process, the 2011 10% reduction in Medi-Cal feefor-service and managed care rates paid to CBAS and other providers. CAADS also met with the Department of Finance and the new Deputy Director and Assistant Deputy Director for Health Care Financing with the Department of Health Care Services to discuss the impact of the low reimbursement rates on center viability and quality.

#### Status

Legislature did not act to include rate restoration in state budget sent to Governor Brown.

#### **Workplace Violence Regulations**

CAADS provided in-person and written testimony to the CALOSHA Board about the impact of proposed workplace violence regulations on non-institutional settings such as ADP and ADHC centers and continued to monitor the status of the regulatory package.

#### Status:

Final regulations approved by CALOSHA Board in October 2016. Expected implementation in 2017, after Office of Administrative Law review.

#### **Adult Day Program Civil Penalty Fees**

Monitored AB 2231 (Calderon) sponsored by the Department of Social Services Community Care Licensing (CCL) which built on 2014 legislation (AB 2236) to further define violations resulting in serious bodily injury or death with associated fines for CCL licensees, including Adult Day Programs (ADPs).

CAADS ADP Committee reviewed AB 2231 and made suggestions to the author that satisfied the ADP Committee's concerns. As a result, CAADS did not take an official position on AB 2231.

#### <u>Status</u>

Signed into law. Chapter 823, Statutes of 2016.

#### Support for Alzheimer's Early Detection

CAADS provided a letter of support for one-time funding of \$2.5 million for improving early detection of Alzheimer's disease. This was one of the few aging initiatives included in the state budget and then approved by Governor Brown.

#### Alzheimer's Initiative for 2017

**Susan Demarois** and **Ruth Gay**, with the state Alzheimer's Association, and consultant **Diane Puckett** met to discuss opportunities to partner on an Alzheimer's initiative to improve access to specialized community-based care.

#### **Aging & Long Term Care Committee**

Lydia Missaelides was invited to meet with **Assembly Member Cheryl R. Brown** (District 47) and her staff, along with selected aging advocates to discuss priority policy needs.

#### **Rate Methodology Meetings**

In October, Lydia Missaelides met with **Lindy Harrington**, Deputy Director Health Care Financing at DHCS, to obtain current information about Medi-Cal managed care rate methodology, and in particular, how the CBAS component of the rate is developed.

#### **Public Private Partnership**

Lydia Missaelides met with **Diane Stanton**, the new executive director of the California Health Facilities Financing Authority CHFFA, to begin a dialogue about potential public private partnership with CHFFA and CAADS to improve access to adult day services in underserved areas or for underserved populations.

#### **Minimum Wage Increase**

In April, CAADS conducted a survey of its members to determine what impact an increase in the minimum wage would have on the adult day services industry, and developed a "white paper" for the CAADS Board of Directors to assist in local and state advocacy efforts.

### NATIONAL ADULT DAY SERVICES ASSOCIATION





CAADS nominated **Denise Peach**, Chief of the Community Based Adult Services Branch of the California Department of Aging, for the Senator John Heinz Memorial Award.

Ms. Peach received the prestigious award at the 2016 National Adult Day Services Conference in Indianapolis, IN in recognition of her efforts to preserve adult day health care services in California and champion the transition of Medi-Cal beneficiaries to the new Community Based Adult Services program offered through managed care health plans.

Also receiving a national award was **Amber Carey-Navarrete**, Program Director for Easter Seals Bellflower Adult Day Services.

Ms. Carey-Navarrete received a *2016 Innovator Award* for her exemplary



implementation of person-centered care at her center and within the Easter Seals team nationally.

**Corinne Jan**, CAADS Board Vice-President, and **Kathy Atkinson**, CAADS Director of Membership and Communications, attended the national conference on behalf of CAADS and participated in presenting the NADSA awards.

#### STATE GOVERNMENT WORKGROUPS

During 2016, CAADS leaders, members and staff actively participated in a number of government sponsored workgroups, including:

#### Home and Community-Based (HCB) Settings Transition Plan for Community-Based Adult Services (CBAS) Program

Three meetings were held in 2016 to continue work that began in 2015 to design the CBAS components of the CMS rule for HCB Settings and California's 1115 Bridge to Reform Demonstration Waiver, Special Terms and Conditions (STCs), Items 95 and 96.

Implementation of the CMS HCB Settings Transition Plan deadline is **March 17**, **2019**, although the requirements for person centered care are in effect now.

#### These components include:

#### The revised Draft CBAS Individual Plan of Care (IPC).

Purpose

To comply with the person centered requirement of HCB settings rule. <a href="Implementation">Implementation</a>
March 2017. The person centered requirements went into effect in 2015, however.

### 2. The standardized CBAS Participation Agreement.

Purpose

To comply with the person centered requirement of the HCB settings rule. <a href="Implementation">Implementation</a> March 2017.

 The CBAS Quality Assurance and Improvement Strategy (CBAS Quality Strategy) for measuring the quality of care delivered by CBAS providers.

<u>Purpose</u>

To comply with the 1115 Waiver STCs. <u>Implementation</u>

Beginning in 2017, this will roll out over five years.

#### DHCS Work Group on Health Risk Assessment

Executive Director **Lydia Missaelides** was asked to join a DHCS work group charged with designing evidence-based core questions for inclusion in the Medi-Cal Managed Care Plans (MMCP) Health Risk Assessment (HRA) questionnaires. The core questions are intended to alert the MMCP to make a possible referral to Long Term Services and Supports such as CBAS or ADP centers. The work group met four (4) times through October and is expected to meet several more times to finish this impactful work.

#### **Alternative Scheduling For CBAS**

Lydia Missaelides facilitated meetings with CDA and providers to discuss a request to design a pilot project for alternative participant scheduling to improve access to care and efficiency of operations.

### Health and Human Services Agency's Olmstead Advisory Committee

**Lydia Missaelides** continued to serve as a charter member on the Health and Human Services Agency Secretary's Olmstead Advisory Committee.

### California Collaborative for Long Term Services and Supports (CCLTSS)

CAADS continued its membership with the CCLTSS offering perspectives from the CBAS and ADP consumer point of view, as well as expressing issues of concern to providers regarding access to care, rate adequacy and the Coordinated Care Initiative.

At the invitation of the Collaborative, Lydia Missaelides, along with CAADS leaders Dawn Myers Purkey (Yolo Adult Day Health Center), and Celine Regalia (Collabria Care), made a 30 minute presentation on the Community Based Health Home model designed by the Alliance for Leadership and Education. The audience included representatives from CMS, DHCS, the SCAN Foundation, Medi-Cal managed care plans, and other LTSS colleagues.

#### **CAADS WORK GROUP ON QUALITY**

CAADS Quality Work Group continued to meet in 2016 to design quality indicators for adult day services. This work was parallel and complementary to the CDA stakeholder work group to design a CBAS Quality Strategy.

#### **EDUCATION AND TRAINING**

CAADS provided the following education and training for adult day services providers in 2016:

JAN 21 | Industry Webinar | Registrants: 73 Prospects for 2016: CAADS Initiatives and the State Budget

MAY 11-13 | Burlingame | Registrants: 131

The Quality Imperative: CAADS Spring Conference

MAY 26 | Industry Webinar | Registrants: 33 Adult Day Services in the Managed Care Environment: A Primer for Prospective Providers or New Managers

JUN 2 | Invitational Webinar | Registrants: 29 Person Centered Care In Practice: Progress and Reflections on the Journey A Conversation with Beth and Lyn

SEPT 15 | Industry Webinar | Registrants: 23 How to Help Protect Your Participants From Medicare Scams and Fraud

NOV 15 | Garden Grove | Registrants: 199 Pre-Conference Intensive: The New CBAS Individual Plan of Care

NOV 16-18 | Garden Grove | Registrants: 210

The Quality Imperative: CAADS Fall Conference

#### **New CE Provider Approval**

In the summer of 2016, CAADS completed a rigorous application process and received approval from the California Association of Marriage and Family Therapists as a qualified Continuing Education (CE) provider for:

- Licensed Marriage and Family Therapist (LMFT)
- Licensed Clinical Social Worker (LCSW)
- Licensed Professional Clinical Counselor (LPCC)
- Licensed Educational Psychologist (LEP)

CAADS had been approved by the California Board of Behavioral Sciences (BSS); however, the BBS no longer approves CE providers.

#### Sherice Dean Joins CAADS Staff

In August, **Sherice Dean** joined the CAADS team as Education & Events Manager. She brings enthusiasm and



experience in event management and teaching. She holds a Master's degree in Nutrition and Exercise from Oregon State University.

#### **MEMBER SERVICES**

CAADS staff continued to assist members and the public with requests for information / help with:

- Pre-application screening process for prospective ADHC / CBAS providers
- Differences between between the ADHC / CBAS (medical model) and ADP (nonmedical model) of adult day services
- Licensing fees / process for ADHC / CBAS
- Licensing fees / process for ADP centers
- Finding centers with specific services
- Regulations for ADHC / CBAS
- Regulations for ADP
- Coordinated Care Initiative (CCI) questions from providers and consumers
- Best Practices and standard forms/policies
- Finding industry consultants / vendors

#### MEMBERSHIP REPORT

Membership remained fairly even in 2016 compared to 2015, as shown in the chart below. In response to growing interest from providers who exclusively serve persons with developmental disabilities through Regional Center vendorization, the CAADS Board of Directors approved a new membership category: **Adult Day Vendorized Program (ADVP)**. Application for ADVP membership is now being accepted for the CAADS 2017 membership year.

#### **CAADS Membership Summary -- 2016**

Active Members December 31, 2015	175
Inactivated Members JAN 1 – DEC 7, 2016	- 22
New Members JAN - OCT, 2016	+ 20
Active Members October 31, 2016	173

22

#### **Members by Category October 31, 2016:**

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Members by Category October 31, 2016	173
Associate: Vendor	10
Associate: Honorary Member	3
Associate: Health Care Provider Partner	6
Associate: Corporate Office	5
Associate: Consultant	3
Associate: Allied/Community Organization	7
Licensed Provider (4+ years)	111
Year 3 New Licensee / Ownership	2
Year 2 New Licensee / Ownership	1
Year 1 New Licensee / Ownership	2
Pre-Licensed Provider	23

#### **MEMBER COMMUNICATIONS**

CAADS Staff continued to keep members and others interested in adult day services informed by issuing:

- 10 Members Only Alerts
- 56 Website Update Notices
- 5 JobLine Announcements
- 5 Webinars

# TOPS TRACKING OUTCOMES FOR PROGRAM SUCCESS



The TOPS Database Users Manual and Participant Progress Report were both updated in 2016, to support the work of the Alliance for Leadership and Education's Community Based Health Home (CBHH) project.

#### TREASURER'S REPORT

#### STATEMENT OF FINANCIAL POSITION AS OF DECEMBER 31, 2015

#### **BALANCE SHEET**

**ASSETS** 

Total Assets 484,384

TOTAL ASSETS \$ 484,384

**LIABILITIES** 

**Current liabilities** 

Deferred Dues 401,477 Income

Other Liabilities 29,447

Accounts 730

Payable \$\_431,654

TOTAL LIABILITIES \$ 431,654

**EQUITY** 

Retained Earnings 183,832
Net Income (131,102)

Net Assets 52,730

TOTAL LIABILITIES AND EQUITY \$ 484,384

#### STATEMENT OF INCOME AND EXPENSE

INCOME

 Dues
 312,805

 Programs
 184,863

 Donations
 7,050

 Reimbursements
 55,238

 Other
 24,050

TOTAL REVENUE \$ 584,006

TOTAL EXPENSES \$715,108

NET INCOME (\$ 131,102)

Auditors: Thompson, Noble Company, LLC, Sacramento, CA