



CAADS

California Association for Adult Day Services

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WEBINAR MATERIALS ORDER FORM

How Health Literacy, Plain Language and Teach-Back Support Person Centered Care

Originally Held Thursday, March 16, 2017 | 2:30 PM – 4:00 PM

Presented By: **Diane Puckett**, Executive Director | Peg Taylor Center for Adult Day Health Care and **Vanessa Tatum**, MD, Administrator and Staff Physician | Helping Hands for Better Living ADHC & CBAS

Summary:

This previously recorded 90-minute webinar will improve your understanding of health literacy as a foundation for guiding your team toward creating a culture of Person Centered Care. Taking nationally accepted best practices and applying them to adult day services examples, your team will learn how use of “plain language” and the “teach-back” method can be applied to the new Individual Plan of Care (IPC), improve communication, and foster participant and family engagement to improve outcomes.

Upon the conclusion of this webinar, you will be able to:

- Understand the importance of health literacy in your work
- Describe how teach-back and plain language are considered nationally recognized best practices by CMS and other regulatory authorities
- Apply these best practices in your daily work to improve communication, participant motivation, well-being and outcomes
- Improve your team’s process in developing the Individual Plan of Care (IPC) and explaining the person centered care plan in plain language
- Demonstrate your center’s commitment to best practices

Designed For:

Social Workers, Program Directors, Administrators, Executive Directors, Nurses, and Nurse Assistants

Cost

CAADS Members: \$25.00 (*Discounted Pricing a Benefit of CAADS Membership*)

Non-Members: \$199.00

Cost includes access to the webinar recording, as well as the PowerPoint slides from the presentation and the following handouts:

- **Everyday Words for Public Health Communication** | CDC, May 2016
- **Plain Language: Getting Started or Brushing Up** | NIH, 2013
- **A Plain-Language Checklist for Reviewing Your Document** | NIH, 2013

How to Order

Please complete the form below and return it with payment to CAADS. All files will be emailed to the email address provided on the webinar order form.

Questions

Contact Sherice at sherice@caads.org or call CAADS at 916-552-7400

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*Center Name/Organization: _____

*Registrant's Name: _____

*Registrant's Job Title: _____

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