



Keeping You Informed About Medicare / Medi-Cal Integration

Coordinated Care Initiative ***Monthly Update: October 2018***

[Click here for an accessible version of this newsletter.](#)

Announcements and Updates

New Tool to Help Californian Dual Eligibles Navigate Care Choices

Navigating the health care system can be confusing, stressful, and time-consuming for people who have both Medicare and Medi-Cal. That's why [The SCAN Foundation](#) and their partners created the web tool [My Care, My Choice](#) to help Californians who are eligible for both programs to discover their local care choices in an easy-to-understand way. Visit [MyCareMyChoice.org](#) to explore this innovative tool designed specifically for dual eligibles and those who support them.

New Cal MediConnect Findings from the University of California, San Francisco, Center for Community Living

Last month, the University of California, San Francisco Community Living Policy Center and the Institute for Health and Aging released findings from the Cal MediConnect (CMC) evaluation entitled, "[Assessing the Experiences of Dually Eligible Beneficiaries in Cal MediConnect: Results of a Longitudinal Survey.](#)" The evaluation assessed beneficiaries' experiences over time, looking at specifics such as access, quality, and care coordination. Researchers conducted longitudinal telephone surveys in 2016 and 2017 with three groups of dually eligible beneficiaries: those enrolled in CMC, those who opted out, and those in non-demonstration (non-CCI) counties. [Review key findings and download the report.](#)

Enrollment and Performance Data

Review the monthly Cal MediConnect enrollment data and quarterly performance dashboards [here](#).

CCI Outreach

Featured Events

Los Angeles County



9/13 to 9/15 - About 250 physicians and members of the California Medical Association attended the **Network of Ethnic Physician Organizations (NEPO) Summit** in Pasadena. There, an outreach coordinator shared information about the CCI, as well as copies of the Beneficiary and Physician Toolkit.



9/20 - Beneficiaries, community leaders, and city officials learned about the CCI during the **Koreatown Senior and Community Center celebration of Chuseok (Korean Thanksgiving)** in Los Angeles.

9/29 - State outreach staff hosted a CCI health and resource fair for beneficiaries and their families and caregivers at the **East Los Angeles Senior Center** in Los Angeles.



Orange County



9/15 to 9/16 - Spanish-speaking beneficiaries and caregivers collected CCI materials and asked questions at a CCI resource table during the **City of Santa Ana's Mexican Independence Fiestas Patrias**.

Riverside and San Bernardino Counties

9/20 - State outreach staff hosted a CCI resource table during the **Black Health Agenda Townhall** in Perris.



Other Recent Events

[Click here for a full list of other outreach events.](#)

Upcoming Events

[To view the calendar of future outreach events, please click here.](#)

Provider Webinars



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program.

To register for upcoming webinars, please use the links below.

- [Webinar for Los Angeles County Providers](#)
 - [Webinar for Orange County Providers](#)
 - [Webinar for Riverside and San Bernardino County Providers](#)
 - [Webinar for San Diego County Providers](#)
 - [Webinar for Santa Clara County Providers](#)
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Request a Presentation

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form](#).

Resources & Links

Information for Beneficiaries and Caregivers

If you want more details about the CCI, click the link on the right to review the Beneficiary Toolkit. To request that a toolkit be mailed to you, email info@calduals.org.

**Beneficiary
Toolkit**

Information for Physicians

If you are a provider, click the link on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request that a toolkit be mailed to you, email info@calduals.org.

**Physician
Toolkit**

Information for Case Managers

The Cal MediConnect Hospital Case Manager Toolkit provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

**Case
Manager
Toolkit**

Information for Social Workers

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients' options, and guidance in coordinating their clients' care can be found in the Social Workers Resource Guide, available through the link on the right.

**Social
Worker
Resource
Guide**

Contact

For contact information on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program, click the link on the right.

**Contact
Information**

Did we miss something?

If you or your agency are conducting CCI outreach and want it featured in the next update, please email info@calduals.org.

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