



Keeping You Informed About Medicare / Medi-Cal Integration

## ***Coordinated Care Initiative Monthly Update: January 2018***

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[Click here for an accessible version of this newsletter.](#)

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### **Important Announcements**

#### ***DHCS Releases Duals Plan Letter Updating Transportation Benefit***

The Department of Health Care Services (DHCS) released a draft Duals Plan Letter for participating Medicare-Medicaid Plans (MMPs) to provide clarification and guidance about Non-Emergency Medical Transportation (NEMT) and Non-Medical Transportation (NMT) services. DHCS is accepting comments on the letter until January 31. [Click here for more information.](#)

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#### ***Revised MSSP Transition Framework Released***

DHCS released a revised framework for transitioning the Multipurpose Senior Services Program (MSSP) to managed care, reflecting stakeholder feedback received during the public comment period in the fall of 2017. [Click here to learn more.](#)

### **Enrollment Data**

Starting in 2018, monthly Cal MediConnect enrollment data will be released as part of the existing [Medi-Cal Managed Care Enrollment Reports](#).

### **CCI Outreach**

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## Featured Events

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### *Los Angeles County*



**12/9** - State outreach staff provided a resource table for seniors attending the **Julie McNeil Senior Center's annual Christmas Dance** in Baldwin Park. During the event, participants asked questions about care coordination, learned about the benefits of joining a Cal MediConnect plan, and collected materials about the program.

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**12/28** - A CCI outreach specialist staffed a resource table at **Angelus Plaza's community New Year's event** in Los Angeles. Attendees received information about CCI benefits, care coordination, and continuity of care.



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### *Orange County*

12/5 – Beneficiaries and staff at **Mariposa Villa Senior Housing** in Irvine received a CCI presentation. State outreach staff shared information about CCI health plan options, program benefits, care coordination, continuity of care, the authorized representative process, and the enrollment process. Participants also received copies of the Beneficiary Toolkit and other materials in English, Spanish, Chinese, and Farsi.



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## *San Mateo County*



12/6 - The annual **Senior Health Policy Forum** in South San Francisco brought together over 400 advocates, stakeholders, politicians, and seniors from across San Mateo County. Those who stopped by the CCI resource booth asked questions about Cal MediConnect, collected copies of the Beneficiary Toolkit, and inquired about how to share information with the beneficiaries in their communities.

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## *Other Recent Events*

[Click here for a full list of other outreach events.](#)

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## *Upcoming Events*

[To view the calendar of future outreach events, please click here.](#)

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### *Provider Webinars*



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program.

To register for upcoming webinars, please use the links below.

- [Webinar for Los Angeles County Providers](#)
  - [Webinar for Orange County Providers](#)
  - [Webinar for Riverside and San Bernardino County Providers](#)
  - [Webinar for San Diego County Providers](#)
  - [Webinar for Santa Clara County Providers](#)
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### *Request a Presentation*

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](#)

## **Resources & Links**

### *Information for Beneficiaries and Caregivers*

If you want more details about the CCI, click the link on the right to review the Beneficiary Toolkit. To request that a toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

**Beneficiary  
Toolkit**

### *Information for Physicians*

If you are a provider, click the link on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request that a toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

**Physician  
Toolkit**

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### ***Information for Case Managers***

The Cal MediConnect Hospital Case Manager Toolkit provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

**Case  
Manager  
Toolkit**

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### ***Information for Social Workers***

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients' options, and guidance in coordinating their clients' care can be found in the Social Workers Resource Guide, available through the link on the right.

**Social  
Worker  
Resource  
Guide**

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### ***Contact***

For contact information on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program, click the link on the right.

**Contact  
Information**

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### ***Did we miss something?***

If you or your agency are conducting CCI outreach and want it featured in the next update, please email [info@calduals.org](mailto:info@calduals.org).

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