



Keeping You Informed About Medicare / Medi-Cal Integration

Coordinated Care Initiative Monthly Update: July 2017

[Click here for an accessible version of this newsletter.](#)

Important Announcements

New Behavioral Health Research Data from The SCAN Foundation

The SCAN Foundation released [a research brief](#) examining the efforts of Cal MediConnect plans to coordinate behavioral health services for their members. The researchers explore the successes and challenges of the plans, using data from surveys and interviews with stakeholders, health plans, county behavioral health departments, and community behavioral health providers who serve dually eligible beneficiaries. [Click here to read more.](#)

July CCI Stakeholder Call

During the July CCI stakeholder call, DHCS reviewed the latest Cal MediConnect enrollment information and announced the release of the amended Health Risk Assessment (HRA) [Dual Plan Letter 17-001](#), which includes standardized Long Term Services and Supports (LTSS) referral questions. Carrie Graham and Steven Kaye also presented on the latest CCI research findings, funded by the SCAN Foundation.

To listen to a recording and view the presentation from the stakeholder call on July 20, 2017, [click here.](#)

Enrollment Data

A new set of enrollment data through July 1 will be posted [here](#) when available.

CCI Outreach

Featured Events

Los Angeles County



6/2 - Outreach coordinators shared CCI information during the **Los Angeles Aging Advocacy Coalition's Summit on Aging**. Over 400 advocates, community organizations, policymakers, beneficiaries, elected officials, government agencies, private sector companies, and other stakeholders attended the summit. The event's theme was "Living and Thriving," focusing on the personal experiences of aging in Los Angeles.

Attendees asked questions about Cal MediConnect's benefits, care coordination, and how to access CCI outreach services.

6/15 - Outreach staff presented on the value of care coordination and the CCI to a large audience of **Southern California American Association of Service Coordinators** at the California Endowment in Los Angeles. Service coordinators who are part of this chapter serve hundreds of Medi-



Cal and Medicare beneficiaries across the county in residential facilities and case management programs. Service coordinators also shared beneficiary materials in various languages. Information for case managers and social workers was also provided.



6/21 - The **Angelus Plaza Senior Activity Center** hosted their 2nd Annual CCI Health Fair for residents of Angelus Plaza Senior Apartments and community members. Twenty CCI-related organizations shared information about the CCI, Cal MediConnect, and other health information. Over 200 beneficiaries received information and accessed resources; including: on-site health screenings from the Tom Bradley Clinic, resources, exercise, music, and fellowship. Presentations were delivered in English, Korean, Mandarin, Taiwanese, and Cantonese.

Orange County



6/20 - Over 60 providers and hospital staff members joined a **OneCare Connect Town Hall Meeting** at the Orange County Global Medical Center in Santa Ana. Attendees included physicians, intake and discharge nurses, registered nurses, nursing students, hospital social workers, hospital administrators, and representatives from participating agencies. The meeting featured a panel of experts who represented the Department of Health Care

Services, The SCAN Foundation, OneCare Connect's Community Advisory Board, CalOptima, and a participating physician from OneCare Connect. Following an overview of OneCare Connect, panelists shared their perspective on the program, survey and focus group data, information about Governor Brown's proposed budget, and the budget's potential impact on the CCI and the dual-eligible population.

San Bernardino County

6/17 - State outreach coordinators staffed an informational table at the **Golden Future 50+ Expo** in Ontario and fielded questions from seniors and advocates. Advocates also viewed a presentation, and asked about the plan's benefits, care coordination, whom to contact, and information about state outreach services.



Santa Clara County



6/18 - Over 100 attendees took part in a CCI presentation at the Juneteenth Celebration and Health Fair. The event drew seniors, advocates, elected officials, and families, who wanted to learn more about care coordination and transportation benefits. As a result of the event, a regional supervisor and local councilmember asked for similar presentations to be delivered in their districts.

Other Recent Events

[Click here to view a full list of recent outreach events.](#)

Upcoming Events

[To view the calendar of future outreach events, please click here.](#)

Provider Webinars



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program.

To register for upcoming webinars, please use the links below.

- [Webinar for Los Angeles County Providers](#)
- [Webinar for Orange County Providers](#)
- [Webinar for Riverside and San Bernardino County Providers](#)
- [Webinar for San Diego County Providers](#)
- [Webinar for Santa Clara County Providers](#)

Request a Presentation

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](#)

Resources & Links

Information for Beneficiaries and Caregivers

If you want more details about the CCI, click the link on the right to review the Beneficiary Toolkit. To request that a toolkit be mailed to you, email info@calduals.org.

**Beneficiary
Toolkit**

Information for Physicians

If you are a provider, click the link on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request that a toolkit be mailed to you, email info@calduals.org.

**Physician
Toolkit**

Information for Case Managers

The Cal MediConnect Hospital Case Manager Toolkit provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

**Case
Manager
Toolkit**

Information for Social Workers

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients' options, and guidance in coordinating their clients' care can be found in the Social Workers Resource Guide, available through the link on the right.

**Social
Worker
Resource
Guide**

Contact

For contact information on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program, click the link on the right.

**Contact
Information**

Did we miss something?

If you or your agency are conducting CCI outreach and want it featured in the next update, please email info@calduals.org.

STAY CONNECTED:



**Join Our
Email List**