



Keeping You Informed About Medicare / Medi-Cal Integration

Coordinated Care Initiative

Monthly Update: June 2017

[Click here for an accessible version of this newsletter.](#)

Important Announcements

July 2017 Stakeholder Call

The next Coordinated Care Initiative (CCI) stakeholder call will be held on July 20, 2017, from 10:00 - 11:00 am. We will be joined by Carrie Graham from UC Berkeley to present on the latest CCI research findings, funded by the SCAN Foundation.

[Click here to register.](#)

Pilot Projects to Reduce Avoidable Hospitalizations for Nursing Facility Residents

On April 1st, six Cal MediConnect plans in Los Angeles and Orange counties began testing interventions aimed at reducing avoidable hospitalizations and other adverse events for nursing facility residents. Each plan identified a cause or potential cause of high hospitalization rates and then devised a quality improvement strategy to address the issue.

To read more about these pilot projects, [click here](#).

Enrollment Data

A new set of enrollment data through June 1 will be posted [here](#) when available.

CCI Outreach

Featured Events

Los Angeles County



5/2 - State outreach coordinators provided a CCI presentation to mental health clinicians, advocates and case managers during the **Pacific Clinics' Health Navigator meeting** in Pasadena. The Social Worker Resource Guide and Hospital Case Manager Toolkit were provided, along with materials for beneficiaries. Following the presentation,

attendees asked many questions and reviewed the new section for advocates on CalDuals.org.

5/31 - Residents of the **Bonnie Brae Village Apartments** attended a CCI Health and Resource Fair in Los Angeles. Residents learned about Cal MediConnect's benefits and eligibility, had their specific questions answered, and took part in on-site snacks, music, and low-impact exercise.



Orange County



5/23 - Outreach staff at the **CalOptima Community Resource Fair** in Orange County shared information about the CCI and OneCare Connect with CalOptima employees and case managers. Resources, such as the Social Worker Resource Guide, Beneficiary Toolkit, Physician Toolkit, conversation guides, and OneCare Connect informational fliers in different languages, were provided to attendees. Outreach staff also answered questions about OneCare Connect benefits, care coordination, and other CCI-related topics.

San Diego County

5/16 - Beneficiaries, providers, and faith-based advocates learned about the CCI during a presentation at a food distribution event organized by **Paradise Valley Seventh Day Adventist Community Church**. The presentation covered coordinated care, protections available under continuity of care, and available resources for more information. Newly eligible duals were interested in eligibility requirements and the additional transportation, vision, and dental benefits available through Cal MediConnect.



5/31 - Providers, patient care coordinators, and billing staff took part in a CCI presentation at the **Imaging Healthcare Specialist facility** in Hillcrest. Attendees asked questions about billing and Cal MediConnect member administration and how Cal MediConnect was branded within each plan. Billing staff also had specific questions about how to bill for Cal MediConnect patients. Finally, resources

such as the newly revamped CalDuals website and printed materials were shared with attendees.

Santa Clara County

5/23 - Outreach workers staffed a table at a **Senior Resource Fair in Mountain View**. Over 200 seniors and providers attended. Attendees were primarily of Chinese, Indian and Vietnamese backgrounds and were interested in the transportation, care coordination, and vision benefits offered through Cal MediConnect.



Other Recent Events

[Click here to view a full list of recent outreach events.](#)

Upcoming Events

[To view the calendar of future outreach events, please click here.](#)

Provider Webinars



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program.

To register for upcoming webinars, please use the links below.

- [Webinar for Los Angeles County Providers](#)
- [Webinar for Orange County Providers](#)
- [Webinar for Riverside and San Bernardino County Providers](#)

- [Webinar for San Diego County Providers](#)
 - [Webinar for Santa Clara County Providers](#)
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Request a Presentation

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form](#).

Resources & Links

Information for Beneficiaries and Caregivers

If you want more details about the CCI, click the link on the right to review the Beneficiary Toolkit. To request that a toolkit be mailed to you, email info@calduals.org.

**Beneficiary
Toolkit**

Information for Physicians

If you are a provider, click the link on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request that a toolkit be mailed to you, email info@calduals.org.

**Physician
Toolkit**

Information for Case Managers

The Cal MediConnect Hospital Case Manager Toolkit provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

**Case
Manager
Toolkit**

Information for Social Workers

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients' options, and guidance in coordinating their clients' care can be found in the Social Workers Resource Guide, available through the link on the right.

**Social
Worker
Resource
Guide**

Contact

For contact information on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program, click the link on the right.

**Contact
Information**

Did we miss something?

If you or your agency are conducting CCI outreach and want it featured in the next update, please email info@calduals.org.

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