



Keeping You Informed About Medicare / Medi-Cal Integration

## ***Coordinated Care Initiative Monthly Update: May 2017***

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**[Click here for an accessible version of this newsletter.](#)**

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### **Important Announcements**

#### ***New CalDuals Website***

On May 2, the Department of Health Care Services (DHCS) announced an updated and improved program website for the Coordinated Care Initiative (CCI), [www.CalDuals.org](http://www.CalDuals.org).

This revamped website has a more user-friendly design and navigation, particularly catering to beneficiaries. This website will continue to be an important source of educational resources about the CCI, highlight outreach events on our public calendar, and be a mechanism for stakeholder feedback.

Please visit [www.CalDuals.org](http://www.CalDuals.org) and familiarize yourself with the new features. Any questions or feedback about the website can be sent to [info@CalDuals.org](mailto:info@CalDuals.org).

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#### ***May CCI Stakeholder Call***

During the May CCI stakeholder call, DHCS reviewed the latest Cal MediConnect enrollment information, progress of the comprehensive strategy, and other timely topics.

To listen to a recording of the stakeholder call on May 18, 2017, [click here](#).

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## ***New Research Data from The SCAN Foundation***

This month, The SCAN Foundation released a research brief examining how Cal MediConnect plans are working to help members move from institutional care settings back into their communities. Using data from surveys and interviews with stakeholders, health plans, long-term care facilities, and home and community-based services agencies, the researchers discuss the various models being used by the plans as well as successes and challenges. [Click here](#) to read the research brief.

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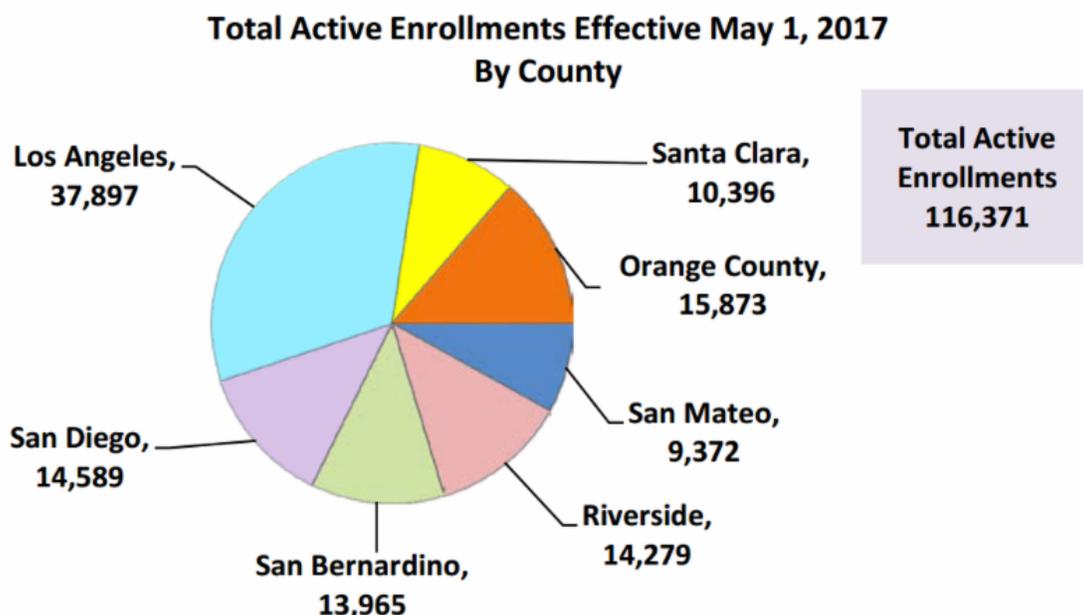
## ***Beneficiary Toolkits Available in Multiple Languages***

Robust beneficiary outreach and education are a core part of the design and implementation of the CCI and Cal MediConnect.

DHCS developed the Cal MediConnect Beneficiary Toolkit to support beneficiaries as well as be a resource for health plans, advocates, and community organizations that engage directly with beneficiaries.

This reader-friendly toolkit is available in the [thirteen threshold languages](#). To request a toolkit in any language, please email [info@CalDuals.org](mailto:info@CalDuals.org).

## **Enrollment Data**



A new set of enrollment data through May 1 is now available [here](#).

## CCI Outreach

### Featured Events

#### *Los Angeles County*



4/1 - Attendees of the **Golden Future 50+ Senior Expo** took part in a CCI presentation in Long Beach, then had the opportunity to ask questions about eligibility, CCI benefits, and other Medicare and Medi-Cal-related questions. Beneficiaries, family members, caregivers, stakeholders, and providers asked questions about care coordination, continuity of care, eligibility, and other topics at an information table.

4/18 - Clinicians, advocates, and program administrators at the **Pasadena Mental Health Advisory Committee** took part in a CCI presentation at the Pasadena Public Health Department. Following the formal presentation, participants asked program-specific questions and collected information about the CCI.





**4/19** - Dual eligible beneficiaries, caregivers and advocates at the **Commissioners on Disabilities of Los Angeles County Board Meeting** participated in an interactive presentation on the CCI in Los Angeles. This presentation was part one of two, with the next

presentation in early summer. Following the presentation, attendees collected resources including Beneficiary Toolkits and fliers about upcoming webinars.

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**4/20** - Seniors at the **Hofmann Community Center** learned about Cal MediConnect during the center's first senior health fair in Lawndale. About 150 seniors who frequent the center's lunch program or live nearby participated and heard about Cal MediConnect's benefits, care coordination, continuity of care, and the program's goals in English, Spanish, and Korean.



**4/30** - Peer advocates at the faith-based community of **Aga Khan H.O.P.E. (Helping with Options and Planning Endeavor)** took part in a CCI training in Santa Monica. The group brought together providers, nurses, caregivers, and senior- and patient- advocates and is the first of a series of trainings.

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## ***San Diego County***

4/11 - Seniors at the **Mira Mesa Senior Center** in San Diego attended a presentation about the CCI, which highlighted the available health plan options, Cal MediConnect's benefits, and the value of care coordination in building livable communities. Following the presentation, attendees accessed more information and resources, including the Beneficiary Toolkit.



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### ***Other Recent Events***

[Click here to view a full list of recent outreach events.](#)

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### ***Upcoming Events***

[To view the calendar of future outreach events, please click here.](#)

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### ***Provider Webinars***



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program.

To register for upcoming webinars, please use the links below.

- [Webinar for Los Angeles County Providers](#)
- [Webinar for Orange County Providers](#)
- [Webinar for Riverside and San Bernardino County Providers](#)
- [Webinar for San Diego County Providers](#)
- [Webinar for Santa Clara County Providers](#)

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## ***Request a Presentation***

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form](#).

## **Resources & Links**

### ***Information for Beneficiaries and Caregivers***

If you want more details about the CCI, click the link on the right to review the Beneficiary Toolkit. To request that a toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

**Beneficiary  
Toolkit**

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### ***Information for Physicians***

If you are a provider, click the link on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request that a toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

**Physician  
Toolkit**

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### ***Information for Case Managers***

The Cal MediConnect Hospital Case Manager Toolkit provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

**Case  
Manager  
Toolkit**

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### ***Information for Social Workers***

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients' options, and guidance in coordinating their clients' care can be found in the Social Workers Resource Guide, available through the link on the right.

**Social  
Worker  
Resource  
Guide**

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## ***Contact***

For contact information on health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program, click the link on the right.

[Contact Information](#)

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***Did we miss something?***

If you or your agency are conducting CCI outreach and want it featured in the next update, please email [info@calduals.org](mailto:info@calduals.org).

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