



Keeping You Informed About Medicare / Medi-Cal Integration

## ***Coordinated Care Initiative Monthly Update: February 2017***

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[Click here for an accessible version of this newsletter.](#)

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### **Important Announcements**

#### ***DHCS Releases HRA Workgroup Recommendations***

This month, DHCS released the [Cal MediConnect HRA Workgroup: Summary of Recommendations](#). This report is part of DHCS's strategy to improve dual eligible beneficiaries' access to LTSS. DHCS convened a workgroup to create standardized LTSS referral questions for all Cal MediConnect plans to use in their Health Risk Assessments (HRAs). This report is the final product of that workgroup and provides a set of recommended standardized LTSS referral questions and guidance for plans on how to use these questions to identify members who may qualify for and benefit from LTSS services.

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#### ***Updated Beneficiary Resource***

Robust outreach and education is a core part of the design and implementation of the CCI and Cal MediConnect. DHCS continues to update and develop new tools to use in outreach and education activities for beneficiaries, providers, and other health advocates.

DHCS updated the **Cal MediConnect beneficiary slide deck** as a resource for health plans, advocates, and community organizations to provide useful information for dual eligible beneficiaries examining their health care options. The slide deck includes information such as: how care coordination can improve health outcomes, additional benefits

provided by Cal MediConnect health plans, and how to keep your current health care providers.

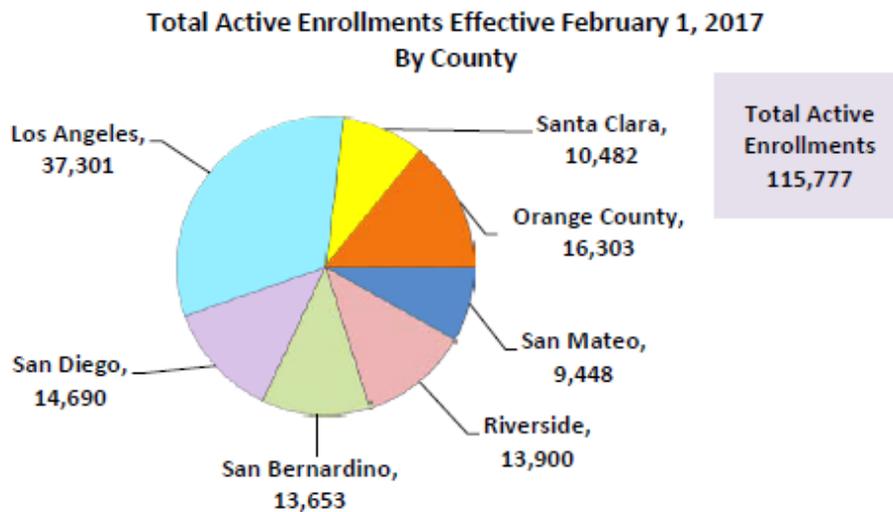
Find the updated slides online here: [PPT](#) | [PDF](#)

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### ***Save The Date - March CCI Stakeholder Call***

The next CCI stakeholder call will be held on March 16, 2017 from 10-11 am. [Click here to register.](#)

## **Enrollment Data**



A new set of enrollment data through February 1<sup>st</sup> is available [here](#).

## **CCI Outreach**

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### **Featured Events**

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***Los Angeles County***

**1/11** - State outreach staff gave a CCI presentation and budget update for Long Beach and Los Angeles County administrators and stakeholders at the **South Bay Disability and Senior Collaborative Meeting** in Long Beach. Following the discussion about plan benefits and the enrollment process, attendees heard about opportunities for future training sessions and monthly webinars available for their staff and the people they serve.



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### ***Los Angeles County***



**1/22** - Hundreds of beneficiaries and providers in Los Angeles learned more about Cal MediConnect at an informational booth at **Telemundo 52's Feria de la Salud**, called "El poder en ti/tu salud." Attendees learned about Cal MediConnect's benefits, care coordination, continuity of care, and other key information.

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### ***Los Angeles County***

**1/28** - Over 100 English- and Spanish-speaking beneficiaries in Lynwood attended the **Los Angeles County Health Fair** at Plaza Mexico in downtown L.A., where CCI outreach coordinators shared information about the program.



## ***Riverside County***



**1/26** - Stakeholders representing the **Coachella Valley Resources Collaborative** learned more about the CCI during a presentation at the Disability Collaborative in Coachella. The presentation included the latest updates on the CCI, benefits and enrollment procedures, and the availability of resources like the Beneficiary Toolkit.

## ***San Diego County***

**1/31** - Providers from Azusa Pacific University learned about the CCI during a **food distribution activity at Paradise Valley Community Church** in National City. The presentation focused on the value of care coordination, the options available, the extra benefits that are offered with Cal



MediConnect, and the enrollment process. In addition to providers and seniors learning more about the program, nurses and nursing students provided health care check-ups to seniors from underserved parts of National City.

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## ***Other Recent Events***

[Click here to view a full list of recent outreach events.](#)

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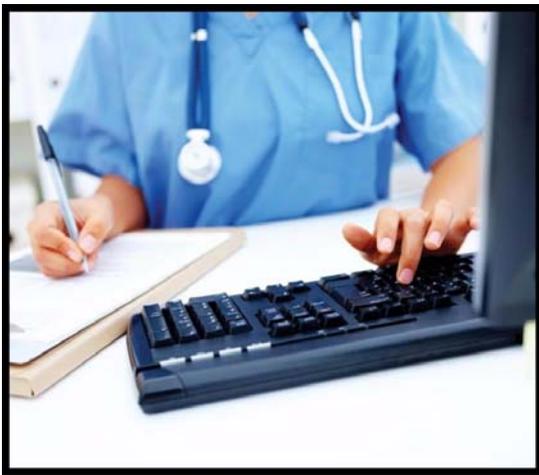
## ***Upcoming Events***

[To view the calendar of future outreach events, please click here.](#)

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## ***Provider Webinars***



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program.

To register for upcoming webinars, please use the links below.

- [Webinar for Los Angeles County Providers](#)
- [Webinar for Orange County Providers](#)
- [Webinar for Riverside and San Bernardino County Providers](#)
- [Webinar for San Diego Providers](#)
- [Webinar for Santa Clara County Providers](#)

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](#)

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## ***Request a Presentation***

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](#)

# Resources & Links

## ***Information for Beneficiaries and Caregivers***

If you want more details about the CCI, click the link on the right to review the Beneficiary Toolkit. To request that a toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

**Beneficiary  
Toolkit**

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## ***Information for Physicians***

If you are a provider, click the link on the right to access the Physician Toolkit. The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers. To request that a toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

**Physician  
Toolkit**

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## ***Information for Case Managers***

The Cal MediConnect Hospital Case Manager Toolkit gives guidance, answers to common questions, and provides important information about Cal MediConnect for hospital case managers and discharge planners. To request that a toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

**Case Manager  
Toolkit**

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## ***Contact***

Contact information for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

**Contact  
Information**

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## ***Did we miss something?***

If you or your agency are conducting CCI outreach and want it featured in the next update, please email [info@calduals.org](mailto:info@calduals.org).

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