# California Association for Adult Day Services

# ASSOCIATE MEMBERS

Updated August 21, 2020

Contact information and details follow this page, in ALPHA order by business / organization name.

#### **Billing / Data Management**

- Correlink Systems, Inc. iLife®
- RTZ Systems / CADCare<sup>®</sup>
- TurboTAR, Inc. / TurboADHC®

#### **Business Consultants**

- Kare-Connect, LLC.
- Total ADHC Solutions, Inc.

#### Caregiving

Family Caregiver Alliance

#### **Coalitions / Networks**

- Adult Day Services Network of Contra Costa
- DayBreak Adult Care Centers

## **Commercial Real Estate**

A – Med Realty Group

#### **Financial Services**

# **Health Care Management**

Partners F2F Team

#### **Health Care Plans**

- Anthem, Inc.
- Blue Shield of California Promise Health Plan (formerly Care1st Health Plan)
- CalOptima
- Health Net
- Health Plan of San Mateo
- Kaiser Foundation Health Plan Inc.
- L.A. Care Health Plan
- Molina Healthcare of California
- Santa Clara Family Health Plan

## **Information / Referral Services**

 Independence at Home, a SCAN Community Service

#### **Insurance Services**

- Colony West Financial Insurance Service, Inc.
- Heffernan Insurance Brokers

#### **Legal Services**

Hanson Bridgett LLP

## **Transportation**

- Creative Bus Sales
- Nations Bus Corp

Contact information and details follow this page, in ALPHA order by business / organization name.

7/11/2016 Vendor

## **Amed Franco**

President/Broker A – Med Realty Group 611 S Euclid Street Fullerton, CA 92832-2644

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E: amedfranco@gmail.com

W: www.amedrealty.com



California Association for Adult Day Services Continuous Associate Member Since 2010

# **Description:**

Sale of medical facilities / day programs.

4/11/2018

Allied Community / Government Organization

# Carole Brekke, MPA Kitty Barnes

Co-Directors
Adult Day Services Network of Contra Costa
490 Golf Club Road
Pleasant Hill, CA 94523-1553

T: 925-682-1000

E: info@adultdaycc.org

W: www.adultdaycc.org



California Association for Adult Day Services
Continuous Associate Member Since 2003

## Description:

The Adult Day Services Network of Contra Costa is a nonprofit organization. Our mission is to promote the 11 adult day services centers available throughout Contra Costa County, California in order to support and enrich the lives of seniors, people with disabilities, their families and the community.

We assist family members in finding a day program or other community service that meets their loved one's needs by helping navigate the programs based on their location and differing services and specialties offered at each location.

We provide training and technical support to staff of the adult day services programs, assist in outreach for the programs and offer community education. We have a small Emergency Respite fund for current participants' caregivers.

Anthem, Inc. HEALTH CARE PLANS

10/11/2016 Health Care Provider Partner

#### **Beau Hennemann**

Director, GBD Special Programs Anthem, Inc. 425 E Colorado Street, Suite 600 Glendale, CA 91205-1675

T: 818-291-6993

E: beau.hennemann@anthem.com

W: www.anthem.com/ca



California Association for Adult Day Services

Continuous Associate Member Since 2016

# **Description:**

Anthem, Inc. is committed to being your trusted health care partner. We are developing the technology, solutions and programs that give consumers greater access to care, working with providers to ensure a quality health care experience for consumers and easing cost challenges by advancing affordability in the health care industry.

# Blue Shield of California Promise Health Plan (formerly Care1st Health Plan)

**HEALTH CARE PLANS** 

1/15/2019

Health Care Provider Partner

# Linda Luna, MSW

Manager, Long-Term Services and Supports Blue Shield of California Promise Health Plan 601 Potrero Grande Drive Monterey Park, CA 91755-7444

T: 323-827-6129

E: Linda.Luna@blueshieldca.com

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California Association for Adult Day Services
Continuous Associate Member Since 2014

# **Description:**

Blue Shield of California Promise Health Plan is a not-for-profit managed Medicare and Medicaid health plan which serves our 500,000 members in California.

Blue Shield of California Promise Health Plan is participating in the California Coordinated Care Initiative in Los Angeles and San Diego counties.

*Note:* On January 1, 2019, Care1st Health Plan became Blue Shield of California Promise Health Plan.

CalOptima HEALTH CARE PLANS

6/19/2018 Health Care Provider Partner

# **Shamiq Hussain**

Legislative Affairs CalOptima 505 City Parkway West Orange, CA 92868-2924

T: 714-347-3208

E: shussain@caloptima.org

W: www.caloptima.org



California Association for Adult Day Services
Continuous Associate Member Since 2009

# **Description:**

CalOptima is an integrated health care system that administers health insurance programs for Orange County children, low income families, and persons with disabilities.

The public agency's programs include coverage for people in Medi-Cal, a Medicare Special Needs Plan called OneCare, and coverage for children in the Healthy Families and Healthy Kids programs through CalOptima Kids.

10/25/2019 Vendor

# **David Miller**

Bus Sales Creative Bus Sales 14740 Ramona Avenue Chino, CA 91710-5747

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E: davidm@creativebussles.com

W: www.creativebussales.com



California Association for Adult Day Services Continuous Associate Member Since 2019

# **Description:**

3/14/2017 Vendor

# William (Bill) Kaley

President

Town and Country Financial & Insurance Group, Inc. DBA: Colony West Financial Insurance Service, Inc. 201 E Sandpointe Avenue, Suite 360 Santa Ana, CA 92707-8739

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E: <u>bill@colony-west.com</u>
W: www.colony-west.com



California Association for Adult Day Services
Continuous Associate Member Since 2017

# **Description:**

Colony West Financial Insurance Services is a nationally licensed commercial insurance agency and brokerage that delivers unmatched scale, service, expertise, and carrier access to small and mid-sized business to protect their financial security.

9/30/2014 Vendor

## **Steven Braker**

Director Correlink Systems, Inc. – iLife® 31441 Santa Margarita Parkway, Suite A237 Rancho Santa Margarita, CA 92688-1836

T: 949-338-4748

E: <a href="mailto:info@correlink.com">info@correlink.com</a>
W: <a href="mailto:www.correlink.com">www.correlink.com</a>



California Association for Adult Day Services
Continuous Associate Member Since 2011

# **Description:**

Electronic Health Records and Billing Software for Community Based Adult Service Providers.

2/24/2016

Allied Community / Government Organization

#### Ofra Paz

Executive Director
DayBreak Adult Care Centers
510 17<sup>th</sup> Street, Suite 200
Oakland, CA 94612-1567

T: 510-834-4423

E: ofra@daybreakcenters.org

W: www.daybreakcenters.org



California Association for Adult Day Services
Continuous Associate Member Since 1997

# **Description:**

DayBreak Adult Care Centers (formerly Adult Day Services Network of Alameda County), is an association of adult day providers in Alameda County that collectively operate 16 centers. Core services include: Information and referral, community education, subsidies for respite, counseling and support groups, falls prevention programs, and a mental health initiative designed to better serve the growing number of participants with mental illness. The network has produced a video on Adult Day Services, Caring Hearts & Caring Hands, which can be accessed at YouTube.com.

7/19/2016

Allied Community / Government Organization

# Kathleen Kelly

Executive Director Family Caregiver Alliance 785 Market Street, Suite 750 San Francisco, CA 94103-9873

T: 415-434-3388

E: <a href="mailto:info@caregiver.org">info@caregiver.org</a>
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California Association for Adult Day Services
Continuous Associate Member Since 1987

# **Description:**

Public voice for caregivers including: information, education, services, research and advocacy.

6/23/2016 Vendor

# Allan Jergesen, Esq.

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Hanson Bridgett LLP
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W: www.hansonbridgett.com



California Association for Adult Day Services
Continuous Associate Member Since 1997

# **Description:**

Hanson Bridgett is a full-services law firm located in San Francisco (with a branch office in Sacramento) that includes a group of attorneys who focus exclusively on advising and representing health and long-term care providers. These include hospitals, skilled nursing facilities, assisted living facilities, and home health agencies, as well as adult day care and adult day health care centers. The firm has expertise in a wide range of issues relevant to adult day services, including regulatory matters, reimbursement, business transactions, labor and employment, and litigation.

Health Net HEALTH CARE PLANS

07/17/2019 Health Care Provider Partner

# **Edward Mariscal, NHA**

Manager, Long Term Care Program Health Net 101 N. Brand Boulevard, #1500 Glendale, CA 91203-2639

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W: www.healthnet.com



California Association for Adult Day Services Continuous Associate Member Since 2019

# **Description:**

## **Our Mission**

Health Net's mission is to help people be healthy, secure and comfortable.

4/11/2017 Health Care Provider Partner

# Maya Altman

CEO

Health Plan of San Mateo 801 Gateway Boulevard, Suite 100 South San Francisco, CA 94080-7408

T: 650-616-0050

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W: www.hpsm.org



California Association for Adult Day Services
Continuous Associate Member Since 2017

#### Description:

The Health Plan of San Mateo (HPSM) is a local, non-profit County Organized Health System (COHS) that manages medical and support services for Medi-Cal eligible residents and other vulnerable populations in San Mateo County. We currently serve more than 145,000 County residents.

#### **Our Mission**

To ensure access to high-quality care services and supports that help San Mateo County's vulnerable and underserved residents live the healthiest lives possible.

#### **Our Vision**

Healthy is for everyone—and we fight to make that possible.

# **Guiding Principles**

- Advocate for the health and well-being of our members and other underserved residents of San Mateo County.
- Partner with providers and community organizations to overcome local challenges faced by members and providers.
- Give individual and personal attention to our members by being culturally and linguistically responsive to their unique needs.
- Support our providers by ensuring they receive timely payment for their services and by reducing administrative obstacles.
- Strive to be good stewards of public resources by focusing on the efficient use of services and funds.
- Act with the highest standards of ethics, integrity, and transparency.
- Embrace a work atmosphere that encourages employee growth and commitment to HPSM's mission.

2/8/2012 Vendor

#### **Melani Conti**

Senior Vice President Heffernan Insurance Brokers 1350 Carlback Avenue Walnut Creek, CA 94596-7299

T: 925-934-8500

E: melanic@heffins.com

W: www.Heffins.com



California Association for Adult Day Services Continuous Associate Member Since 2012

# **Description:**

Heffernan Insurance Brokers, formed in 1988, is one of the largest independent insurance brokerage firms in the United States. Heffernan provides comprehensive insurance and financial services products to a wide range of businesses and individuals. Headquartered in Walnut Creek, California, Heffernan has additional offices in San Francisco, Petaluma, Palo Alto, Los Angeles, and Orange, California; Portland, Oregon, and Chesterfield, Missouri.

Heffernan is an industry leader, ranking high for its presence in the insurance industry, and for its commitment to philanthropy in the communities it serves.

# **Independence at Home**

INFORMATION / REFERAL SERVICES

Allied Community / Government Organization

7/8/2016

## **Denise Likar**

Vice President Independence at Home, a SCAN Community Service 3800 Kilroy Airport Way, Suite 100 Long Beach, CA 90806-6818

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W: www.independenceathome.org



California Association for Adult Day Services
Continuous Associate Member Since 1998

# **Description:**

Resource for tools and information to help make informed health plan decisions.

4/9/2019

Health Care Provider Partner

## Sheila Clifford, LCSW

Manager

Kaiser Foundation Health Plan Inc. 1950 Franklin Street, 8th Floor #081R12 Oakland, CA 94612-5108

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W: https://healthy.kaiserpermanente.org/



California Association for Adult Day Services
Continuous Associate Member Since 2019

## Description:

Individuals who qualify for Medi-Cal will have no or low monthly premiums, no copays, and no out-of-pocket costs for most covered services.

At Kaiser Permanente, you have a wide network of doctors and specialists to choose from. All of our available doctors accept Kaiser Permanente members with Medi-Cal coverage. Get care from a doctor or specialist – including appointments, exams, and treatment.

When you get care from Kaiser Permanente, you get benefits like:

- Doctor's visits
- Child check-ups
- Medication
- Vision care
- Hospital inpatient care
- Emergency care

10/25/2019 Consultant

# **Nancy Agosto**

Senior VP – Client Services Kare-Connect, LLC 38658 Louise Lane Palmdale, CA 93551-5421

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W: www.kare-connect.com



California Association for Adult Day Services
Continuous Associate Member Since 2019

# **Description:**



8/4/2014 Health Care Provider Partner

## James Kawakami

Manager, CBAS L.A. Care Health Plan 1055 West 7<sup>th</sup> Street Los Angeles, CA 90017-2577

T: 213-694-1250

E: jkawakami@lacare.org

W: www.lacare.org



California Association for Adult Day Services
Continuous Associate Member Since 2014

# **Description:**

L.A. Care's mission is to provide access to quality health care for Los Angeles County's vulnerable and low-income communities and residents and to support the safety net required to achieve that purpose.

6/30/2016 Health Care Provider Partner

# Megan Dankmyer

Director, Long Term Care Molina Healthcare of California 200 Oceangate, Suite 100 Long Beach, CA 90802-4302

T: 888-562-5442

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W: www.Molinahealthcare.com



California Association for Adult Day Services

Continuous Associate Member Since 2015

# **Description:**

Molina Healthcare has been serving the health needs of low-income families and individuals for over 30 years. We:

- Are one of the most experienced health care companies in the United States
- Serve over 2.2 million members across the United States through licensed, quality accredited health plans
- Have been nationally recognized as a Medi-Cal and a Medicare leader
- Offer Medi-Cal and Medicare health plans with quality benefits and programs
- Help the financially at-risk get the health care they need
- Are led by doctors and operated by the Molina family

4/9/2019 Vendor

#### **David Meck**

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E: dmeck@nationsbus.com

W: www.nationsbus.com



California Association for Adult Day Services
Continuous Associate Member Since 2019

# **Description:**

Nations Bus Corp is a new and used bus dealership, proudly representing Champion Bus, Diamond Coach, Elkhart Custom, Federal, Krystal, McSweeney Designs, Mobility Trans and Turtle Top.

Nations Bus professionals have provided thousands of buses to hotels, limo providers, shuttle operators, tour and charter companies, car rental operations, health service providers, municipalities, retirement facilities, churches and many more.

When the reputation of your business and the safety of your customers are in your hands, let the staff at Nations Bus deliver the quality, price, and value you are looking for.

5/6/2014

Allied Community / Government Organization

#### **Anwar Zoueihid**

VP of Direct Services
Partners F2F Team
732 Mott Street, Suite 150
San Fernando, CA 91340-4212

T: 881-837-3775 x 137

E: azoueihid@picf.org

W: www.pic.org



California Association for Adult Day Services
Continuous Associate Member Since 2014

# **Description:**

Under contracts with Managed Care Organizations (MCOs), Partners F2F Team provides face-to-face assessment services by Registered Nurses to determine if an individual meets the minimum qualifications for the Community Based Adult Services (CBAS) program.

Under the guidelines for eligibility, CBAS program participants must be frail and demonstrate a medical need for nursing, physical and occupational therapies.

11/15/2018 Vendor

# Mike Zawadski

President RTZ Systems / CADCare® 3736 Mt. Diablo Boulevard Lafayette, CA 94549-3679

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E: Mike@GetCare.com

W: www.rtzsystems.com



California Association for Adult Day Services Continuous Associate Member Since 2001

# **Description:**

CADCare® software for adult day services quality improvement, client assessment and billing.

7/31/2018 Health Care Provider Partner

#### Lori Andersen

Operations Director, LTSS Santa Clara Family Health Plan 6201 San Ignacio Avenue San Jose, CA 95119-1325

# Mailing Address:

PO Box 18880 San Jose, CA 95158-8880

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W: www.scfhp.com



California Association for Adult Day Services Continuous Associate Member Since 2017

# Description:

Santa Clara Family Health Plan (SCFHP) enrolled its first member in February, 1997. Throughout its 20-year history, SCFHP has participated in pioneering initiatives to expand access to quality, affordable health care in Santa Clara County.

Since 2014, as part of the Affordable Care Act, SCFHP has welcomed more than 80,000 uninsured adults to its Medi-Cal program.

As a participant in California's Coordinated Care Initiative, in 2015 SCFHP launched the Cal MediConnect program to provide coordinated health care delivery to seniors and people with disabilities who are dually eligible for Medicare and Medi-Cal.

We continue to strive each day to provide consistently high quality care to the people of Santa Clara County.

# Total ADHC Solutions, Inc. BUSINESS CONSULTANTS

12/14//2018

# Amanda Sillars, MSW, LCSW

CEO/President
Total ADHC Solutions, Inc.
2955 E Hillcrest Drive, Suite 129
Thousand Oaks, CA 91362

T: 805-917-2005

E: Info@totaladhc.com

W: www.totaladhc.com



California Association for Adult Day Services
Continuous Associate Member Since 2002

# **Description:**

Exclusively serving the ADHC / CBAS / ADS industry for more than 20 years, providing consulting, manuals, training and software. Visit our website for more information: www.totaladhc.com

#### **CONSULTING**

- New ADHC / CBAS Start-Up Packages
- Person-Centered Planning
- IPC / Care Planning Consulting
- Chart Review Services
- Response to Letter of Correction

#### **TRAINING**

- General and Individual Training
- Person-Centered Planning
- Marketing

#### **PRODUCTS**

- Customized Policy and Procedure Manual with HIPAA
- Forms Manual
- Employee Manual
- Person-Centered Card Planning Manuals:
  - Social Work
  - Nursing
  - Activities

## **STAFFING SERVICES**

(Los Angeles and Orange Counties)

- Psychological Consulting Services
- MSW / BSW Registry



11/15/2018 Vendor

#### **Boris and Renee Nashtut**

CEO and Co-Founders TurboTAR, Inc. / TurboADHC<sup>®</sup> 2535 Camino Del Rio South, Suite 355 San Diego, CA 92108

T: 888-757-3827

E: Support@turbotar.com

W: www.TURBOTAR.com



California Association for Adult Day Services
Continuous Associate Member Since 2010

## Description:

Founded on inspiration, and focused on innovation, we continue to develop software and provide unmatched support as the largest ADHC/CBAS software and billing service company in California. Because we still own and operate our family-run ADHC/CBAS Center, we truly understand the roles and functions of: Administrators, Program Directors, Social Workers, Therapists, Software Developers, and Medical Billers.

Our goal is to maximize efficiency for staff, improve center profits, and simplify daily functions with the click of a mouse to help our providers provide better care for their participants.

Designed to help ADHC/CBAS center stay compliant, we provide updated software and personalized support to give you a clear view into your center's processes, finances, and so much more. Let us help you with:

- Tiered Service Plans including Software, Billing, Reconciliation and more.
- Complete Revenue Cycle Management
- Staff Training and User Support