

# California Association for Adult Day Services

## ASSOCIATE MEMBERS

Updated JANUARY 17, 2018

Contact information and details follow this page, in ALPHA order by business / organization name.

### Billing / Data Management

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- Correlink Systems, Inc. – iLife®
- RTZ Associates, Inc. / CADCare®
- TurboTAR, Inc.

### Business Consultants

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- Total ADHC Solutions, Inc.

### Caregiving

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- Community Support Partnership
- Family Caregiver Alliance

### Coalitions / Networks

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- Adult Day Services Network of Contra Costa
- DayBreak Adult Care Centers
- OC Adult Day Services Coalition

### Commercial Real Estate

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- A – Med Realty Group

### Health Care Management

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- Partners F2F Team

### Health Care Plans

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- Anthem, Inc.
- CalOptima
- Care1st Health Plan
- Health Plan of San Mateo
- L.A. Care Health Plan
- Molina Healthcare of California
- Santa Clara Family Health Plan

### Information / Referral Services

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- Independence at Home, a SCAN Community Service

### Insurance Services

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- Colony West Financial Insurance Service, Inc.
- Heffernan Insurance Brokers
- Nonprofits Insurance Alliance of California (NIAC)

### Legal Services

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- Dennis M. Warren, Attorney at Law, APC
- Hanson Bridgett LLP

### Transportation

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- A – Z Bus Sales, Inc.

Contact information and details follow this page, in ALPHA order by business / organization name.

## A – Med Realty Group

COMMERCIAL REAL ESTATE

7/11/2016

Vendor

### Amed Franco

President/Broker

A – Med Realty Group

611 S Euclid Street

Fullerton, CA 92832-2644

T: 714-224-0826 x 24

E: [amedfranco@gmail.com](mailto:amedfranco@gmail.com)

W: [www.amedrealty.com](http://www.amedrealty.com)



California Association for Adult Day Services  
*Continuous Associate Member Since 2010*

### Description:

Sale of medical facilities / day programs.

## A – Z Bus Sales, Inc.

12/14/2009

TRANSPORTATION

Vendor

### Commercial Bus Sales

A – Z Bus Sales, Inc.  
1900 S Riverside Avenue  
Colton, CA 92324-3344

T: 800-862-8220

E: [sales@a-zbus.com](mailto:sales@a-zbus.com)

W: [www.a-zbus.com](http://www.a-zbus.com)



California Association for Adult Day Services  
*Continuous Associate Member Since 2008*

### Description:

A – Z Bus Sales, Inc. offers a full line of mobility vans and buses including low floor vehicles. Today's technology allows wheelchair accessibility without a lift. Call for more information.

## Adult Day Services Network of Contra Costa

COALITIONS / NETWORKS

6/29/2016

Allied Community / Government Organization

### Carole Brekke, MPA

Administrator

Adult Day Services Network of Contra Costa

490 Golf Club Road

Pleasant Hill, CA 94523-1553

T: 925-682-1000

E: [info@adulthoodcc.org](mailto:info@adulthoodcc.org)

W: [www.adulthoodcc.org](http://www.adulthoodcc.org)



California Association for Adult Day Services  
*Continuous Associate Member Since 2003*

### Description:

The Adult Day Services Network of Contra Costa is a nonprofit organization. Our mission is to promote the 9 adult day services centers available throughout Contra Costa County, California in order to support and enrich the lives of seniors, people with disabilities, their families and the community.

We assist family members in finding a day program or other community service that meets their loved one's needs by helping navigate the programs based on their location and differing services and specialties offered at each location.

We provide training and technical support to staff of the adult day services programs, assist in outreach for the programs and offer community education. We have a small Emergency Respite fund for current participants' caregivers.

**Beau Hennemann**

Director, GBD Special Programs

Anthem, Inc.

425 E Colorado Street, Suite 600

Glendale, CA 91205-1675

T: 818-291-6993

E: [beau.hennemann@anthem.com](mailto:beau.hennemann@anthem.com)

W: [www.anthem.com/ca](http://www.anthem.com/ca)



California Association for Adult Day Services  
***Continuous Associate Member Since 2016***

Description:

Anthem, Inc. is committed to being your trusted health care partner. We are developing the technology, solutions and programs that give consumers greater access to care, working with providers to ensure a quality health care experience for consumers and easing cost challenges by advancing affordability in the health care industry.

**Stephanie Tomas**

Executive Administrative Assistant

CalOptima

505 City Parkway West

Orange, CA 92868-2924

T: 714-246-8500

E: [governmentaffairs@caloptima.org](mailto:governmentaffairs@caloptima.org)W: [www.caloptima.org](http://www.caloptima.org)

California Association for Adult Day Services  
*Continuous Associate Member Since 2009*

**Description:**

CalOptima is an integrated health care system that administers health insurance programs for Orange County children, low income families, and persons with disabilities.

The public agency's programs include coverage for people in Medi-Cal, a Medicare Special Needs Plan called OneCare, and coverage for children in the Healthy Families and Healthy Kids programs through CalOptima Kids.

## Care1st Health Plan

7/8/2016

HEALTH CARE PLANS

Health Care Provider Partner

### Pamela Mokler

Vice President, LTSS

Care1st Health Plan

601 Potrero Grande Drive

Monterey Park, CA 91755-7444

T: 323-889-6638

E: [pmokler@care1st.com](mailto:pmokler@care1st.com)

W: [www.care1st.com](http://www.care1st.com)



California Association for Adult Day Services  
*Continuous Associate Member Since 2014*

### Description:

Care1st Health Plan, a not-for-profit managed Medicare and Medicaid health plan, which is an affiliate of Blue Shield of California, serves our 500,000 members in California, Arizona and Texas.

Care1st is participating in the California Coordinated Care Initiative in Los Angeles and San Diego counties.

**William (Bill) Kaley**

President

Town and Country Financial & Insurance Group, Inc.

DBA: Colony West Financial Insurance Service, Inc.

201 E Sandpointe Avenue, Suite 360

Santa Ana, CA 92707-8739

T: 714-542-4870 x 212

E: [bill@colony-west.com](mailto:bill@colony-west.com)

W: [www.colony-west.com](http://www.colony-west.com)



Description:

Colony West Financial Insurance Services is a nationally licensed commercial insurance agency and brokerage that delivers unmatched scale, service, expertise, and carrier access to small and mid-sized business to protect their financial security.



## Lusine (Lucy) Nalbandyan

CEO

Community Support Partnership

13000 S Central Avenue

Glendale, CA 91204-2506

T: 818-691-5252

E: [info@cspnonprofit.org](mailto:info@cspnonprofit.org)

W: [www.cspnonprofit.org](http://www.cspnonprofit.org)



### Description:

Community Support Partnership in Glendale, CA is a nonprofit 501 (3) (c) organization that provides services to women, individuals with disabilities, caregivers, and vulnerable groups. We hold inspirational support groups and provide dependable concierge services.

**Our Support Groups** offer a safe place where anyone can feel welcome and understood. You can also become a partner, an associate, or a volunteer. Join us and let us help one another lead happier, healthier, and more productive lives.

- Caregiver Support Groups
- Grief Support Groups
- Coffee Hours with Norair
- Women Coffee Hours

**Our Concierge Services** strive to deliver the right assistance you require. To meet our objective, we provide services that are customized according to your specific needs.

Please get in touch with us to ask for special discounts and to book an appointment.

- Bookkeeping
- Companionship
- Driving
- Entertaining (e.g. singing, playing the piano)
- Gardening
- Helping at Events and Special Occasions
- In-Home Sitting Services
- Light Housekeeping
- Making Phone Calls
- Meal Preparation
- Reading
- Shopping
- Tutoring, Translations, Documentation Help, and Applications

**Steven Braker**

Director

Correlink Systems, Inc. – iLife®

31441 Santa Margarita Parkway, Suite A237

Rancho Santa Margarita, CA 92688-1836

T: 949-338-4748

E: [info@correlink.com](mailto:info@correlink.com)

W: [www.correlink.com](http://www.correlink.com)



California Association for Adult Day Services  
*Continuous Associate Member Since 2011*

Description:

Electronic Health Records and Billing Software for Community Based Adult Service Providers.

## DayBreak Adult Care Centers

2/24/2016

COALITIONS / NETWORKS

Allied Community / Government Organization

### Ofra Paz

Executive Director

DayBreak Adult Care Centers

510 17<sup>th</sup> Street, Suite 200

Oakland, CA 94612-1567

T: 510-834-4423

E: [ofra@daybreakcenters.org](mailto:ofra@daybreakcenters.org)

W: [www.daybreakcenters.org](http://www.daybreakcenters.org)



California Association for Adult Day Services  
***Continuous Associate Member Since 1997***

### Description:

DayBreak Adult Care Centers (*formerly Adult Day Services Network of Alameda County*), is an association of adult day providers in Alameda County that collectively operate 16 centers. Core services include: Information and referral, community education, subsidies for respite, counseling and support groups, falls prevention programs, and a mental health initiative designed to better serve the growing number of participants with mental illness. The network has produced a video on Adult Day Services, *Caring Hearts & Caring Hands*, which can be accessed at YouTube.com.

## Dennis M. Warren, Attorney at Law, APC

6/3/2013

LEGAL SERVICES

Vendor

### Dennis Warren, Esq.

Dennis M. Warren, Attorney at Law, APC

827 Commons Drive

Sacramento, CA 95825-6655

T: 916-564-9999

E: [dwwotp@gmail.com](mailto:dwwotp@gmail.com)

W: [www.DennisWarrenAttorney.com](http://www.DennisWarrenAttorney.com)



### Description:

Provide legal services to Adult Day Health Care facilities and their owners and administrators.

## Family Caregiver Alliance

7/19/2016

CAREGIVING

Allied Community / Government Organization

### Kathleen Kelly

Executive Director

Family Caregiver Alliance

785 Market Street, Suite 750

San Francisco, CA 94103-9873

T: 415-434-3388

E: [info@caregiver.org](mailto:info@caregiver.org)

W: [www.caregiver.org](http://www.caregiver.org)



California Association for Adult Day Services  
*Continuous Associate Member Since 1987*

### Description:

Public voice for caregivers including: information, education, services, research and advocacy.

**Allan Jergesen, Esq.**

Partner

Hanson Bridgett LLP

425 Market Street, 26th Floor

San Francisco, CA 94105-5401

T: 415-995-5023

E: [ajergesen@hansonbridgett.com](mailto:ajergesen@hansonbridgett.com)W: [www.hansonbridgett.com](http://www.hansonbridgett.com)

California Association for Adult Day Services  
*Continuous Associate Member Since 1997*

**Description:**

Hanson Bridgett is a full-services law firm located in San Francisco (with a branch office in Sacramento) that includes a group of attorneys who focus exclusively on advising and representing health and long-term care providers. These include hospitals, skilled nursing facilities, assisted living facilities, and home health agencies, as well as adult day care and adult day health care centers. The firm has expertise in a wide range of issues relevant to adult day services, including regulatory matters, reimbursement, business transactions, labor and employment, and litigation.

## Maya Altman

CEO

Health Plan of San Mateo

801 Gateway Boulevard, Suite 100

South San Francisco, CA 94080-7408

T: 650-616-0050

E: [maya.altman@hpsm.org](mailto:maya.altman@hpsm.org)

W: [www.hpsm.org](http://www.hpsm.org)



California Association for Adult Day Services  
*Continuous Associate Member Since 2017*

### Description:

The Health Plan of San Mateo (HPSM) is a local, non-profit County Organized Health System (COHS) that manages medical and support services for Medi-Cal eligible residents and other vulnerable populations in San Mateo County. We currently serve more than 145,000 County residents.

### **Our Mission**

To ensure access to high-quality care services and supports that help San Mateo County's vulnerable and underserved residents live the healthiest lives possible.

### **Our Vision**

*Healthy is for everyone*—and we fight to make that possible.

### **Guiding Principles**

- Advocate for the health and well-being of our members and other underserved residents of San Mateo County.
- Partner with providers and community organizations to overcome local challenges faced by members and providers.
- Give individual and personal attention to our members by being culturally and linguistically responsive to their unique needs.
- Support our providers by ensuring they receive timely payment for their services and by reducing administrative obstacles.
- Strive to be good stewards of public resources by focusing on the efficient use of services and funds.
- Act with the highest standards of ethics, integrity, and transparency.
- Embrace a work atmosphere that encourages employee growth and commitment to HPSM's mission.

### Melani Conti

Senior Vice President  
Heffernan Insurance Brokers  
1350 Carlback Avenue  
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T: 925-934-8500

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W: [www.Heffins.com](http://www.Heffins.com)



### Description:

Heffernan Insurance Brokers, formed in 1988, is one of the largest independent insurance brokerage firms in the United States. Heffernan provides comprehensive insurance and financial services products to a wide range of businesses and individuals. Headquartered in Walnut Creek, California, Heffernan has additional offices in San Francisco, Petaluma, Palo Alto, Los Angeles, and Orange, California; Portland, Oregon, and Chesterfield, Missouri.

Heffernan is an industry leader, ranking high for its presence in the insurance industry, and for its commitment to philanthropy in the communities it serves.



## Independence at Home

7/8/2016

**INFORMATION / REFERRAL SERVICES**

Allied Community / Government Organization

### Denise Likar

Vice President

Independence at Home, a SCAN Community Service

3800 Kilroy Airport Way, Suite 100

Long Beach, CA 90806-6818

T: 562-637-7138

E: [dlikar@scanhealthplan.com](mailto:dlikar@scanhealthplan.com)

W: [www.independenceathome.org](http://www.independenceathome.org)



California Association for Adult Day Services  
***Continuous Associate Member Since 1998***

### Description:

Resource for tools and information to help make informed health plan decisions.

## L.A. Care Health Plan

8/4/2014

HEALTH CARE PLANS

Health Care Provider Partner

### James Kawakami

Manager, CBAS

L.A. Care Health Plan

1055 West 7<sup>th</sup> Street

Los Angeles, CA 90017-2577

T: 213-694-1250

E: [jkawakami@lacare.org](mailto:jkawakami@lacare.org)

W: [www.lacare.org](http://www.lacare.org)



California Association for Adult Day Services  
*Continuous Associate Member Since 2014*

### Description:

L.A. Care's mission is to provide access to quality health care for Los Angeles County's vulnerable and low-income communities and residents and to support the safety net required to achieve that purpose.

**Megan Dankmyer**

Director, Long Term Care  
Molina Healthcare of California  
200 Oceangate, Suite 100  
Long Beach, CA 90802-4302

T: 888-562-5442

E: [Megan.dankmyer@molinahealthcare.com](mailto:Megan.dankmyer@molinahealthcare.com)

W: [www.Molinahealthcare.com](http://www.Molinahealthcare.com)



Description:

Molina Healthcare has been serving the health needs of low-income families and individuals for over 30 years. We:

- Are one of the most experienced health care companies in the United States
- Serve over 2.2 million members across the United States through licensed, quality accredited health plans
- Have been nationally recognized as a Medi-Cal and a Medicare leader
- Offer Medi-Cal and Medicare health plans with quality benefits and programs
- Help the financially at-risk get the health care they need
- Are led by doctors and operated by the Molina family

**Julie Bernhard**

External Relationships Director  
Nonprofits Insurance Alliance of California  
PO Box 8507  
Santa Cruz, CA 95061-8507

T: 800-359-6422

E: [info@insurancefornonprofits.org](mailto:info@insurancefornonprofits.org)

W: [www.insurancefornonprofits.org](http://www.insurancefornonprofits.org)

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|---|--|
|  | <p>California Association for Adult Day Services<br/><i>Continuous Associate Member Since 2017</i></p> |
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Description:

Founded in 1988, Nonprofits Insurance Alliance of California (NIAC) provides liability insurance to 501(c)(3) nonprofits in California.

Nonprofits Insurance Alliance Group is a group of 501(c)(3) tax-exempt, nonprofit insurers whose purpose is to serve 501(c)(3) tax-exempt nonprofit organizations by providing a stable source of reasonably priced liability insurance tailored to the specialized needs of the nonprofit sector and to assist these organizations to develop and implement successful loss control and risk management programs.

The Nonprofits Insurance Alliance Group began as a direct result of the liability insurance crisis of the mid-1980's, when insurance companies were refusing to offer affordable liability insurance to nonprofits, believing them to be "high risk."

## OC Adult Day Services Coalition

8/29/2016

COALITIONS / NETWORKS

Allied Community / Government Organization

### Mallory Vega

OC Adult Day Services Coalition  
c/o Acacia Adult Day Services  
11391 Acacia Parkway  
Garden Grove, CA 92840-5310

T: 714-530-1566

E: [ocadulldayservices.org/contact-us/](mailto:ocadulldayservices.org/contact-us/)

W: [www.ocadulldayservices.org](http://www.ocadulldayservices.org)



California Association for Adult Day Services  
*Continuous Associate Member Since 2009*

### Description:

The Orange County Adult Day Services Coalition exists to increase community awareness and access to adult day services, and to advocate for quality services for Orange County's aging population.

Our member centers are committed to the highest standards of care. Compassionate and professional staff members provide daily supportive services and specialized care in a positive and safe environment.

## Partners F2F Team

5/6/2014

HEALTH CARE MANAGEMENT

Allied Community / Government Organization

### Anwar Zoueihid

VP of Direct Services

Partners F2F Team

732 Mott Street, Suite 150

San Fernando, CA 91340-4212

T: 881-837-3775 x 137

E: [azoueihid@picf.org](mailto:azoueihid@picf.org)

W: [www.pic.org](http://www.pic.org)



California Association for Adult Day Services  
*Continuous Associate Member Since 2014*

### Description:

Under contracts with Managed Care Organizations (MCOs), Partners F2F Team provides face-to-face assessment services by Registered Nurses to determine if an individual meets the minimum qualifications for the Community Based Adult Services (CBAS) program.

Under the guidelines for eligibility, CBAS program participants must be frail and demonstrate a medical need for nursing, physical and occupational therapies.

**Mike Zawadski**

RTZ Associates, Inc. / CADCare®

150 Grand Avenue

Oakland, CA 94612

T: 510-986-6700

E: [Mike@GetCare.com](mailto:Mike@GetCare.com)

W: [www.RTZAssociates.com](http://www.RTZAssociates.com)



California Association for Adult Day Services  
*Continuous Associate Member Since 2001*

Description:

CADCare® software for adult day services quality improvement, client assessment and billing.

## Santa Clara Family Health Plan

5/10/2017

HEALTH CARE PLANS

Health Care Provider Partner

### Lori Andersen

Operations Director, LTSS  
Santa Clara Family Health Plan  
210 E Hacienda Avenue  
Campbell, CA 95008-6617

T: 408-874-1880

E: [Landersen@scfhp.com](mailto:Landersen@scfhp.com)

W: [www.scfhp.com](http://www.scfhp.com)



California Association for Adult Day Services  
*Continuous Associate Member Since 2017*

### Description:

Santa Clara Family Health Plan (SCFHP) enrolled its first member in February, 1997. Throughout its 20-year history, SCFHP has participated in pioneering initiatives to expand access to quality, affordable health care in Santa Clara County.

Since 2014, as part of the Affordable Care Act, SCFHP has welcomed more than 80,000 uninsured adults to its Medi-Cal program.

As a participant in California's Coordinated Care Initiative, in 2015 SCFHP launched the Cal MediConnect program to provide coordinated health care delivery to seniors and people with disabilities who are dually eligible for Medicare and Medi-Cal.

We continue to strive each day to provide consistently high quality care to the people of Santa Clara County.



## Total ADHC Solutions, Inc.

12/28/2016

BUSINESS CONSULTANTS

Consultant

### Amanda Sillars, MSW, LCSW

CEO/President

Total ADHC Solutions, Inc.

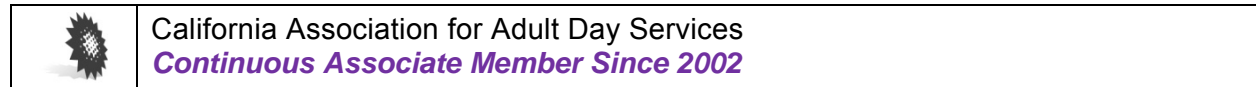
20555 Devonshire Street, Suite 300

Chatsworth, CA 91311-3208

T: 818-349-2026

E: [AGS@totaladhc.com](mailto:AGS@totaladhc.com)

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### Description:

Exclusively serving the ADHC / CBAS / ADS industry for more than 20 years, providing consulting, manuals, training and software. Visit our website for more information:

[www.totaladhc.com](http://www.totaladhc.com)

### **CONSULTING**

- New ADHC / CBAS Start-Up Packages
- Person-Centered Planning
- IPC / Care Planning Consulting
- Chart Review Services
- Response to Letter of Correction

### **TRAINING**

- General and Individual Training
- Person-Centered Planning
- Marketing

### **PRODUCTS**

- Customized Policy and Procedure Manual with HIPAA
- Forms Manual
- Employee Manual
- Person-Centered Card Planning Manuals:
  - Social Work
  - Nursing
  - Activities

### **STAFFING SERVICES**

*(Los Angeles and Orange Counties)*

- Psychological Consulting Services
- MSW / BSW Registry

**Boris Nashtut**

CEO

TurboTAR, Inc.

3525 Del Mar Heights Road, Suite 310

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T: 888-757-3827

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W: [www.TURBOTAR.com](http://www.TURBOTAR.com)



Description:

A Software Solution for ADHC, made for us by us!

**TurboADHC | TurboBill | TurboTAR | TurboLoad**

- Compliance with State Regulations
- Documentation Management
- Efficiency and Dependability
- Accurate and Easy Billing